

Ref: FOI/GS/ID 6304

**Please reply to:**  
FOI Administrator  
Trust Management  
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## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Exception reports.

*You asked:*

- 1. Does your Trust use "Exception Reports" for doctors flag when day-to-day work varies significantly and/or regularly from the agreed work schedule?*
- 2. If so, how many exception reports were logged as raising an immediate safety in the **2019/20 financial year**?*
- 3. For each occurrence please state*
  - (a) when the incident took place,*
  - (b) which Trust site did it relate to*
  - (c) provide a detailed, verbatim account of how the doctor described the concern as per the level of detail in the two examples below:*

Trust response:

1. Yes
2. 26
3. Please see the following table. Details which may have lead to the author of the report being identified have been removed under Section 40 of the Freedom of Information Act relating to personal information.

Rota Site	Exception Date	Description
Tunbridge Wells Hospital	May-19	one occasion where busy on call meant I could not leave on time

Tunbridge Wells Hospital	May-19	busy ward came in early did not leave early
Tunbridge Wells Hospital	May-19	stayed late in order to finish jobs
Cross Site	May-19	This is to account for two days. On first day; we left 1hr15 late; working lunch. On second day; left 1hr late; no lunch break.
Tunbridge Wells Hospital	May-19	busy ward came in early did not leave early
Tunbridge Wells Hospital	May-19	ward with 31 patients; 3 juniors
Cross Site	Jun-19	Unable to take a handover from me. Did not get any lunch break. Worked till 9pm
Cross Site	Jun-19	Extremely busy day. Happy to stay. Consultant was kindly present during our assessment of unwell patients.
Tunbridge Wells Hospital	Jun-19	stayed late after busy on call
Tunbridge Wells Hospital	Jul-19	Engaged in clinical work under supervision from consultant and registrar.
Tunbridge Wells Hospital	Aug-19	26 patients on the medical post-take ward round;
Tunbridge Wells Hospital	Sep-19	3 hours longer. I had 5 minutes break and I did not have time for lunch
Cross Site	Oct-19	backlog of work staying 1.5 hours late
Tunbridge Wells Hospital	Nov-19	One of the patients suddenly deteriorated and I stayed behind.
Cross	Dec-19	The induction ran over and my actual day was 8:45am - 11pm
Cross	Dec-19	The induction ran over and my actual day was 8:45am - 11pm
Tunbridge Wells Hospital	Jan-20	Staffing meant staying late.
Maidstone Hospital	Jan-20	Late finish
Maidstone Hospital	Jan-20	Finished late 1 hour 45 minutes minimal time for lunch break.
Maidstone Hospital	Feb-20	Late finish in day shift
Maidstone Hospital	Feb-20	Late finish and missed break
Maidstone Hospital	Feb-20	Late finish in day shift
Maidstone Hospital	Feb-20	Late finish in day shift
Cross Site	Feb-20	We were unable to finish until 7pm.
Cross Site	Feb-20	We were unable to finish until 7pm.
Cross Site	Feb-20	We were unable to finish until 7pm.