

Ref: FOI/GS/ID 6262

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

04 September 2020

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Catering and vending services.

You asked:

Vending Services

- 1. Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?*
- 2. If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?*
- 3. Are the vending services on site managed by an external operated vending provider?*
- 4. If so, please provide details of the supplier of vending services along with details of contract start/end date.*
- 5. Are all products provided through the vending machines fully compliant with CQUIN guidelines?*
- 6. Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.*
- 7. The total number of vending machines currently on trust grounds split between specification of snacks, cold drinks, snack/cold drinks combi and hot beverages.*
- 8. The amount of NET revenue generated through the vending machines in the financial year 2019/20.*
- 9. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20.*
- 10. The amount of NET revenue generated through the vending machines in the financial year 2018/19.*
- 11. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19.*
- 12. Total rebate paid back to trust as a result of vending sales in the past five years.*

Tabletop Coffee/Hot Beverage Machines

13. Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas?

14. If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacture?

15. Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines?

Ward Beverage Trolleys

16. Does the Trust use a ward beverage trolley service to serve hot beverages to in-patients throughout the trust?

17. If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?

18. What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts?

Trust response:

Vending Services

1. No
2. Not applicable
3. Yes
4. Millsons Vending 17.5.2017 for five years.
5. Yes
6. Not available
7. Snack X 6, hot beverages X 6, cold beverages X 6, combi X 5, hotmeals X 2
8. Not applicable
9. £28914
10. Not applicable
11. £20943
12. £63661

Tabletop Coffee/Hot Beverage Machines

13. Free on loan

14. Free on loan, approximately three years old.

15. Bridge Valley Beverages

Ward Beverage Trolleys

16. Yes

17. 26, Free on loan from Bridge Valley, contract ends December 2020.

18. Falls under the remit of Doug Ward, Director of Estates & Facilities,
Email: Doug.Ward@nhs.net