

Ref: FOI/GS/ID 5150

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Rostering software and functionality.

You asked:

Please provide information on the following rostering suppliers currently implemented at your organisation

*Rostering Supplier
Contract Start Date
Contract End Date
Annual Cost 17/18*

What framework was used to procure the supplier?

What is the exit cost for leaving the framework the supplier was contracted from?

What percentage of workforce are rostered on the system?

Can staff self-roster on your platform?

What percentage of rostered shifts are self-rostered?

"Is the rostering system hosted:

- 1. On-premise*
- 2. Supplier private cloud*
- 3. Microsoft Azure*

4. AWS (Amazon Web Services)"

Does the rostering system have an open API?

If yes to the above question, is it a bi-directional (two-way) interface?

What other 3rd party systems does the rostering application currently integrate to?

Does the rostering system integrate to ESR?

Are API's offered as part of the standard service/solution with your 3rd party provider or are these an additional fee?

If API's are an additional cost, what is the annual cost for API's from your rostering supplier?

Please answer the following questions on effective rostering/optimisation?

Do you use a rostering management information tool to ensure you are rostering effectively?

If yes, who is the supplier?

What is the contract start date?

What is the contract end date?

What is the annual cost 17/18 for this service?

Trust response:

Please see the following table.

Please provide information on the following rostering suppliers currently implemented at your organisation	Nursing and HCAs	Medical & Dental	AHPs	Scientific	Estates and Facilities	Admin & Clerical
Rostering Supplier	Allocate	GRS	GRS	Allocate	KRONOS	Allocate
Contract Start Date	25/08/19	23/03/20	23/03/20	25/08/19	07/06/19	25/08/19
Contract End Date	24/08/22	22/03/21	22/03/21	24/08/22	08/06/20	24/0822
Annual Cost 17/18	XX	XX	XX	XX	XX	XX
What framework was used to procure the supplier?	HTE	None	None	HTE	None	HTE
What is the exit cost for leaving the framework the supplier was contracted from?	Unknown	Zero	Zero	Unknown	Zero	Unknown
What percentage of workforce are rostered on the system?	100% of nurses	100% of medics	100% of AHPs	100% scientific		100% admin & Clerical
Can staff self-roster on your platform?	Yes	Yes	Yes	Yes	Yes	Yes
What percentage of rostered shifts are self-rostered?	10%	10%	10%	10%	10%	10%
Is the rostering system hosted: 1. On-premise 2. Supplier private cloud 3. Microsoft Azure 4. AWS (Amazon Web Services)	Supplier Private cloud	Supplier Private cloud	Supplier Private cloud	Supplier Private cloud	Supplier Private cloud	Supplier Private cloud
Does the rostering system have an open API?						

If yes to the above question, is it a bi-directional (two-way) interface?						
What other 3rd party systems does the rostering application currently integrate to?	ESR	ESR	ESR	ESR	ESR	ESR
Does the rostering system integrate to ESR?	Yes	Yes	Yes	Yes	Yes	Yes
Are API's offered as part of the standard service/solution with your 3rd party provider or are these an additional fee?						
If API's are an additional cost, what is the annual cost for API's from your rostering supplier?						

Please answer the following questions on effective rostering/optimisation?	Response
Do you use a rostering management information tool to ensure you are rostering effectively?	RosterPerform
If yes, who is the supplier?	Allocate
What is the contract start date?	25/08/19
What is the contract end date?	24/08/22
What is the annual cost 17/18 for this service?	NA

XX - The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/