

Ref: FOI/GS/ID 6106

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

24 June 2020

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Agency and Bank staffing.

*You asked:*

- 1. Please provide agency spend for the staff group for 2019-20*
- 2. Please provide bank spend for the staff group for 2019-20*
- 3. Please confirm which model you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list*
- 4. If you have a master vendor or neutral vendor in place, please confirm who this contract is with and the date on which this contract expires*
- 5. Please confirm what percentage of bookings over the last 6 months have been within the NHS/E agency caps (an approximation based on NHSI data submissions is fine)*
- 6. Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing)*
- 7. Please confirm what percentage of bookings are processed with a VAT savings by your direct engagement provider*
- 8. Is your bank managed by an external bank provider (e.g. NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant*
- 9. Is your bank managed via software? If so, please confirm which software.*

*Is the Trust likely to undertake any procurement activity over the next 18 months related to provision or bank or agency services or software for the relevant staff group.*

Trust response:

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please provide <b>agency spend</b> for the staff group for 2019-20	**	**	**	**
Please provide <b>bank spend</b> for the staff group for 2019-20	**	**	**	**
Please confirm <b>which model</b> you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list
If you have a master vendor or neutral vendor in place, please confirm <b>who</b> this contract is with and the date on which this <b>contract expires</b>	Not applicable	Not applicable	Not applicable	Not applicable
Please confirm what percentage of bookings over the last 6 months have been <b>within the NHS/E agency caps</b> (an approximation based on NHSI data submissions is fine)	91%	14%	26%	0%
Please confirm <b>which provider</b> manages your direct engagement process, <b>the fee</b> for the service and the date on which this <b>contract expires</b> (no this is not relevant for Nursing)	***	***	***	***
Please confirm what <b>percentage of bookings</b> are processed with a VAT savings by your direct engagement provider	100%	0%	100%	0%
Is your bank managed by an external bank provider (eg. NHS Professionals, Bank Partners) or in-house? Please confirm <b>who</b> is the external bank provider and when the <b>contract expires</b> if relevant	In House	In House	In House	In House
Is your bank managed via software? If so, please confirm <b>which software</b> .	Allocate BankStaff	Allocate BankStaff	Allocate BankStaff	Allocate BankStaff
Is the Trust likely to undertake <b>any procurement activity</b> over the next 18 months related to provision or	No	No	No	No

bank or agency services or software for the relevant staff group.				
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\*\* Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <https://www.mtw.nhs.uk/freedom-of-information/recent-foiresponses/> The link should take you to the Data to Support FAQ's page where you need to click on the Finance dropdown.

Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information.

This information will be updated on a regular basis.

\*\*\* Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you.

The information you requested is available from the trust website using the following link/s:

<http://www.mtw.nhs.uk/wp-content/uploads/2019/06/Direct-Engagement-DEVAT-saving.-300519.pdf>

Further information will not be released under Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test. The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

#### Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)