

Ref: FOI/GS/ID 5909

**Please reply to:**  
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### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Healthcare Operations department.

*You asked:*

- 1. How many staff do you currently employ to undertake RTT validation tasks?*
- 2. How many more permanent or temporary staff are expected to be needed over the next 12 months?*
- 3. How many open RTT pathways do you have currently?*
- 4. How many staff do you currently employ to undertake clinical coding validation tasks?*
- 5. How many more permanent or temporary staff are expected to be needed over the next 12 months?*
- 6. Do you operate and utilise a live bed state system?*
- 7. Has your organisation implemented any centralised or 24 hour bed management process, or have an automatic electronic utilisation data capture solution.*
- 8. If so, which processes or solutions are in use?*
- 9. What is the name, job title, and department contact email address of the primary decision maker for change control of the bed state process?*
- 10. How many Urgent Care/Emergency Department staff have access to the spine lookup and validation service to verify demographics at the point of patient registration?*

Trust response:

1. 13
2. Three permanent, possibly five on a temporary basis

3. 32,836
4. 16
5. The Trust does not anticipate recruiting any additional staff over the next 12 months. This does not include natural replacement.
6. We are partially using an electronic bed management system.
7. As 6 above
8. No solutions in place at procurement stage.
9. We are guided by the OPEL framework and decision made daily following our bed escalation policy. The decision makers are the site director of the day
10. The Trust is unable to answer this question.