

Ref: FOI/GS/ID 5721

Please reply to:
FOI Administrator
Trust Management
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Email: mtw-tr.foiadmin@nhs.net

14 November 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Robotic Process Automation (RPA).

You asked:

RPA Budgets

1a. Does your organisation have a dedicated budget for investing in RPA? If yes, please provide your organisations RPA budget for 19/20

1b. To date, how much has the organisation invested in RPA solutions?

RPA Supplier

2a. Does your organisation use a third-party to provide an RPA software solution? If yes, please provide the name of the supplier

2b. Please provide a brief description as to the project the RPA provider is undertaking/has undertaken at the organisation

2c. How many employees (headcount) are involved in the operationalisation of the RPA solution at your organisation post-implementation?

2d. Please state the start and end date of the contract with the supplier

2e. Did the organisation use a framework to procure these services? If yes, please provide the name of the framework

2f. Please provide detail on how the RPA provider has charged the organisation?

2g. What was the annual cost to the organisation for the provision of the RPA solution in 18/19?

2h. Has your organisation seen any quantifiable benefits through the use of your RPA solution provider? Please provide details on the benefits achieved

Trust response:

RPA Budgets

1a. No

1b. £327k

RPA Supplier

2a. BluePrism

2b. Outpatient Outcome automation

2c. 5

2d. January 2010 to April 2020

2e. Framework no longer in existence for original purchase

2f. Pper process license fee, day rate consultancy.

2g. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/

2h. Improved data quality regarding clinic outcome data.