



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 5374

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

14 November 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Key Business Systems.

You asked:

1. *What is the total number of employees in your organisation?*
2. *What is the total annual £revenue for your organisation?*
3. *What is the total/average number of sub-contractors (non Payroll based service providers) utilised by your organisation p.a. (if this data is available)?*
4. *Who is your Head of Finance, email and title?*
5. *Who is your Head of Procurement, email and title?*
6. *Who is your Head of HR, email and title?*
7. *Who is your Head of Payroll, email and title?*
8. *Which software applications (and versions) are you running for:*
 - A. *Finance/ERP?*
 - B. *Procurement?*
 - C. *HR?*
 - D. *Payroll?*
 - E. *AI - Artificial Intelligence*
 - F. *RPA – Robotic Process Automation*
9. *How many users of the above systems are you licensed for?*
10. *Are any of the above applications Cloud based? If so, which?*
11. *Do you have an application support partner for any of the above applications, if so who?*
12. *How much do you pay annually for Finance/ERP/HR/Payroll software licence support?*
13. *How much do you pay annually for Artificial Intelligence or RPA?*
14. *How much do you pay annually for application Support & Maintenance and when does it renew?*
15. *Do you work with off-shore partners? If so, who?*

16. Do you work with Systems Integration partners, if so, who?

Trust response:

1. 5783 whole time equivalents
2. £471M
3. We are unable to provide this data.
4. This falls under the remit of the Chief Finance Officer, Steve Orpin. Further details can be found on the Trust website WWW.MTW.NHS.UK
5. This falls under the remit of the Chief Finance Officer, Steve Orpin. Further details can be found on the Trust website WWW.MTW.NHS.UK
6. This falls under the remit of the Director of Workforce, Simon Hart. Further details can be found on the Trust website WWW.MTW.NHS.UK
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- A. Integra 2
- B. Integra 2
- C. ESR
- D. ESR
- E. N/A
- F. BluePrism
9. Integra – 1000 licenced users, ESR is unlimited, and BluePrism is not licensed per user.
10. ESR.
11. Capita for Integra, Enovation for BluePrims, ESR is a national NHS team.
12. The application support is provided by the supplier. Annual cost £60,000
13. For RPA we own the licence.
14. For RPA we pay £12k pa support.
15. For the key systems mentioned no.
16. Enovation