

Ref: FOI/GS/ID 5904

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net

19 December 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Electronic document management and EPR.

You asked:

1. Does the trust currently have an Electronic Document Management System (EDMS) in place?

2. If so, what EDMS is deployed?

3. When was the system deployed?

4. When does the contract with the EDMS supplier end or when is the review date?

5. What is the rough spend on the EDMS either annually or total contract value (TCV)?

6. How was the EDMS procured, i.e. via framework and if so, which one?

7. .Does the trust have an Electronic Patient Record (EPR) system in place?

8. If so, what EPR is deployed?

9. When was the EPR deployed?

10. What is the value of the EPR contract, either annually or total contract value (TCV)?

11. When is the current EPR contract due for renewal?

12. Does the trust store active physical patient files in-house or off-site

13. If off-site, who is the current storage provider?

14. How many files/boxes are stored off-site

15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library?

16. How many WTE/FTE work within the library

17. How many clinical appointments does the trust average each day/week/month?

Trust response:

- 1. Yes
- 2. Viper/eNotes
- 3. 2016
- 4. September 2021
- 5. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/ Check with procurement

- 6. GCloud Framework.
- 7. No
- 8. Not applicable
- 9. Not applicable
- 10. Not applicable
- 11. Not applicable
- 12. Both
- 13. Chatham Archives
- 14. approx. 30,000 boxes
- 15. approx. 600,000 records
- 16.20.16 WTE
- 17. approx. 35,000 outpatients per month