

Ref: FOI/GS/ID 5856

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

24<sup>th</sup> December 2019

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Complaints for patients admitted to A&E.

*You asked:*

*1. For each of the last three calendar years (2019, 2018, 2017), please provide a monthly list of the chief complaints for patients admitted to A&E, broken down by:*

- The name of the chief complaint.*
- The number of patients admitted to A&E for each chief complaint.*
- The number of male patients admitted for each chief complaint.*
- The number of female patients admitted for each chief complaint.*

*Please note that the Chief Complaint is the presenting symptom rather than the primary diagnosis.*

*2. For each of the last three calendar years (2019, 2018, 2017) please disclose the total number of patients that were admitted to A and E.*

*3. For each of the last three calendar years (2019, 2018, 2017) please disclose the total number of patients admitted to A and E that were not GP registered.*

Trust response:

1. Please see the following tables:

Diag2_2	Sex	2017-01	2017-02	2017-03	2017-04	2017-05	2017-06	2017-07	2017-08	2017-09	2017-10	2017-11	2017-12	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	2018-08	2018-09	2018-10	2018-11	2018-12	2019-01	2019-02	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10		
01: Laceration	M	310	332	321	328	355	369	421	413	336	307	296	263	250	221	266	307	432	383	582	507	433	414	375	370	374	328	411	355	362	341	301	286	276	352		
	F	237	215	200	218	212	254	226	242	196	164	154	166	150	140	187	163	255	218	352	312	292	258	228	226	218	195	228	208	240	250	208	206	186	215		
	Inter Not Rec			1							2		5	5	1	2		2	2		1		2	2	1		1	2	13	45	87	171	381	400	273	84	
02: Contusion / Abrasion	M																44	388	336	404	439	456	305	314	299	403	388	411	344	275	189	234	332				
	F																29	391	318	417	405	384	326	352	287	377	368	383	316	243	195	261	278				
	Inter Not Rec																				1	1		1				13	71	95	226	404	320	261	97		
03: Soft Tissue Inflammation	M	29	240	577	609	710	759	681	640	728	723	669	541	558	619	635	701	756	689	126	114	101	107	102	105	105	100	125	92	92	71	68	70	74	92		
	F	26	207	504	565	669	654	702	573	582	562	585	533	583	509	684	635	671	668	116	103	106	110	91	84	102	96	119	114	88	70	52	66	65	101		
	Inter Not Rec													1																				1			
04: Head	M	252	253	281	254	271	264	285	259	290	300	297	248	239	191	250	238	267	258	192	142	142	156	132	163	147	149	148	97	115	81	75	67	88	119		
	F	225	196	204	219	233	210	216	218	184	205	185	215	193	167	216	205	230	223	150	120	99	122	86	124	133	110	125	99	98	64	59	57	67	98		
	Inter Not Rec										4	1	4	3		3	1	1		1								2	16	28	58	103	134	92	39		
05: Fracture / Dislocation / Joint Inj / Amputation	M	394	390	459	458	535	504	511	508	529	466	397	369	379	333	395	429	478	520	559	450	536	469	483	420	471	415	473	409	447	357	275	275	323	390		
	F	448	390	465	434	521	521	510	475	476	554	411	434	393	408	442	414	521	496	620	488	495	466	432	431	457	429	492	440	429	349	300	263	320	395		
	Inter Not Rec										4	1	1		1	2	2	1	1	2		1	1				1	9	88	123	317	571	493	464	140		
06: Sprain / Ligament Inj	M	322	250	211	187	164	161	147	130	137	178	122	114	89	104	108	127	151	166	449	374	414	327	342	288	357	342	352	327	357	300	215	177	258	306		
	F	344	252	232	183	187	190	166	123	145	149	120	112	98	119	113	123	184	194	455	342	380	366	334	320	388	347	409	360	416	335	219	200	257	323		
	Inter Not Rec								1			2	2			1	1	1	2			3	1					2	14	50	74	202	357	289	264	91	
07: Muscle / Tendon inj	M																	18	130	135	147	116	110	125	89	84	114	119	124	78	78	54	91	113			
	F																	11	136	139	105	108	119	93	103	89	106	94	103	73	78	39	52	69			
	Inter Not Rec																				1	2		1	2			5	17	33	63	122	100	97	32		
09: Vascular	M																			1	1	2	1	2	1	3	3	1		1	2	1			1		
	F																			2	2		4	1	2	1	3								1	3	
	Inter Not Rec																														1	1	2	3			
10: Burns (Heat / Electrical / Chemical)	M	28	31	23	26	34	50	36	31	20	27	33	32	21	20	16	27	31	32	60	35	31	31	33	33	28	32	43	29	39	26	35	25	23	30		
	F	35	41	28	41	29	28	41	39	24	17	24	35	26	22	28	27	26	27	40	38	43	38	33	35	32	33	29	26	44	19	28	26	23	40		
	Inter Not Rec																			1					1			2	5	7	19	46	32	35	4		
11: Electric Shock	M	2	2		2		1	1	1	3	3	1		1	2		3	1	1																		
	F		1		1	2	2	3	1	2	1	1		2		1	1	2	1																		
	Inter Not Rec																																				

Chairman: David Highton Chief Executive: Miles Scott  
Trust Headquarters: Maidstone Hospital, Hermitage Lane, Maidstone, Kent ME16 9QQ  
Telephone: 01622 729000 / 01892 823535

12 : Foreign	M	67	50	87	82	116	104	105	101	102	102	79	50	58	60	69	82	82	75	89	63	52	51	66	63	53	44	49	55	68	70	55	44	34	45		
	F	45	40	36	41	56	63	69	69	64	56	59	61	48	34	74	59	60	56	78	83	51	63	79	59	78	45	61	51	52	41	33	45	47	45		
	Inter																			1	1								3								
	Not Rec											1	1	1					1									4	9	10	26	57	58	34	20		
13 : Bites /	M	21	5	11	29	20	50	47	33	30	32	20	20	15	11	22	15	28	48																		
	F	16	18	21	24	29	65	40	57	35	21	10	14	20	26	14	18	41	43																		
	Inter																																				
	Not Rec																																				
14 : Poisoning (Prescription / Proprietary / Controlled /																																					
	M	41	37	64	37	53	44	39	61	34	51	34							20	150	140	108	96	94	104	90	101	103	82	76	92	64	78	70	91		
	F	51	56	53	71	65	47	55	58	53	58	44							20	116	125	103	113	100	95	125	101	102	91	94	81	64	61	73	100		
	Inter																																				
	Not Rec																							1				3	34	49	77	106	118	85	57		
15 : Near Drowning	M																			5	1																
	F																			1																	
	Inter																																				
	Not Rec																																				
16 : Visceral Injury	M																			15	8	7	17	13	13	14	5	14	13	15	15	8	5	7	9		
	F																			9	6	10	6	7	7	11	15	11	17	6	5	12	5	3	11		
	Inter																																				
	Not Rec																												4	8	13	16	13	8	1		
17 : Infectious Disease	M																			5	67	49	64	66	78	69	98	99	86	77	44	50	31	34	42	55	
	F																			11	58	57	62	75	61	86	120	110	85	81	59	39	37	39	31	66	
	Inter																																				
	Not Rec																							1				1	21	26	45	73	68	64	34		
18 : Local Infection	M	99	79	109	116	121	131	144	136	137	124	90	119	109	86	122	102	150	144	165	126	107	107	82	115	109	79	108	110	85	82	91	79	70	91		
	F	54	61	71	96	109	122	121	123	99	80	96	80	87	79	70	93	126	126	154	110	97	93	74	73	73	69	79	65	83	77	100	70	70	76		
	Inter																																				
	Not Rec										2		1																2	16	33	70	140	110	78	28	
19 : Sepsis	M	58	98	61	63	89	61	61	84	53	55	57	68	59	49	57	45	60	44	60	58	71	60	75	97	97	73	104	88	66	33	40	38	46	72		
	F	69	70	52	49	69	72	59	79	62	64	69	79	52	54	59	42	57	41	62	67	62	61	64	114	89	95	80	91	71	33	38	32	51	65		
	Inter																																				
	Not Rec																										1		3	25	45	62	94	94	85	44	
20 : Cardiac Conditions	M	302	300	301	274	333	296	301	319	321	341	320	316	316	281	340	274	313	298	257	267	232	252	247	266	247	232	259	243	192	129	132	112	146	196		
	F	239	232	267	268	272	266	272	315	269	291	279	243	292	235	284	262	253	260	231	213	212	214	244	204	217	214	221	180	197	130	107	110	156	216		
	Inter																																				
	Not Rec									2		1			1	2		1		1							1	16	88	118	195	274	242	210	113		

<b>21 : Cerebro-Vascular</b>																																					
<b>[-] Conditions</b>																																					
M		48	72	63	51	66	51	56	45	55	54	49	63	57	46	56	37	54	52	106	109	94	106	83	77	93	83	91	81	72	57	34	50	66	79		
F		45	49	55	50	64	62	57	58	59	63	46	43	54	42	62	58	48	60	124	115	125	148	117	101	120	127	141	126	117	75	63	74	84	133		
Inter																																					
Not Rec																																					
<b>22 : Other Vascular</b>																																					
<b>[-] Conditions</b>																																					
M																				1	27	21	19	27	24	25	28	26	27	20	16	12	12	15	23		
F																			1	25	28	20	23	10	11	26	27	22	20	25	15	20	15	17	15		
Inter																																					
Not Rec																																					
<b>23 : Heamatologica</b>																																					
<b>[-] Conditions</b>																																					
M		13	7	5	12	8	20	9	13	14	11	13	15	13	5	9	7	10	14	53	52	37	38	40	36	41	51	37	40	37	24	20	17	30	30		
F		9	6	10	16	11	10	12	14	18	14	10	5	10	14	11	26	20	23	50	51	62	34	37	49	49	48	46	34	34	19	23	24	24	28		
Inter																																					
Not Rec																																					
<b>24 : CNS</b>																																					
<b>[-] Conditions</b>																																					
M		29	44	46	42	32	42	50	41	50	48	40	59	39	34	56	53	52	63	116	84	81	102	80	84	89	81	95	75	44	60	31	34	32	50		
F		28	31	38	41	29	37	33	30	30	39	34	28	34	26	40	61	38	62	88	95	97	79	105	78	70	88	61	54	60	49	43	49	50	62		
Inter																																					
Not Rec																																					
<b>25 : Respiratory</b>																																					
<b>[-] Conditions</b>																																					
M		392	279	256	250	311	264	273	257	349	369	448	627	539	394	409	336	279	247	334	307	406	450	590	567	626	574	456	332	282	232	188	167	236	398		
F		480	309	296	276	313	240	258	221	317	361	403	660	607	413	432	351	295	242	311	274	355	406	517	549	576	546	426	355	246	196	176	148	229	373		
Inter																																					
Not Rec																																					
<b>26 : Gastro Intestinal</b>																																					
<b>[-] Conditions</b>																																					
M		248	263	336	264	346	313	355	284	309	311	313	337	310	285	292	329	332	306	439	482	404	411	369	414	421	399	456	368	353	241	233	205	240	351		
F		375	405	450	400	560	491	500	486	479	500	416	472	493	415	461	401	501	503	625	612	520	563	514	548	516	497	535	441	467	295	277	289	310	444		
Inter																																					
Not Rec																																					
<b>27 : Urological</b>																																					
<b>[-] Conditions</b>																																					
M		215	222	212	193	193	220	234	240	230	230	188	190	220	160	234	186	214	225	349	385	268	343	307	318	302	276	297	281	260	157	174	180	225	290		
F		189	161	211	180	190	197	224	222	235	234	194	236	255	224	226	228	224	293	303	234	280	214	260	274	232	226	210	188	158	149	154	160	220	228		
Inter																																					
Not Rec																																					
<b>28 : Obstetric</b>																																					
<b>[-] Conditions</b>																																					
M																					3	1	1														
F		18	39	37	31	37	41	33	29	26	41	37	29	36	23	33	35	30	32	15	13	12	16	5	10	6	14	2	7	6	11	4	7	6	7		
Inter																																					
Not Rec																																					
<b>29 : Gynaecological</b>																																					
<b>[-] Conditions</b>																																					
M		1	1	1		1					1			1																							
F		111	147	105	129	164	136	127	139	114	101	129	108	114	99	122	93	109	122	218	237	157	198	154	142	165	161	168	155	120	85	62	71	91	117		
Inter																																					
Not Rec																																					
<b>30 : Diabetes / Other Endocrinologica</b>																																					
<b>[-] Conditions</b>																																					
M		24	18	19	18	23	20	12	21	17	22	14	20	16	8	21	18	18	21	41	46	37	50	42	27	40	43	35	36	39	25	20	17	23	29		
F		21	21	12	20	17	17	15	22	25	18	20	16	22	12	18	16	9	17	69	44	36	54	33	49	57	48	55	31	29	21	27	25	39	43		
Inter																																					
Not Rec																																					
<b>31 : Dermatological</b>																																					
<b>[-] Conditions</b>																																					
M																	5	14	10	17	66	57	52	54	40	46	32	31	26	42	36	33	30	17	31	26	
F																	3	12	14	14	47	62	47	52	37	39	34	45	59	33	41	30	28	21	20	40	
Inter																																					
Not Rec																																					
<b>32 : Allergy / Anaphalaxis</b>																																					
<b>[-] Conditions</b>																																					
M		25	31	41	38	40	44	44	40	23	37	28	36	33	25	38	33	25	40	47	44	24	28	17	26	26	26	21	22	28	26	13	19	18	22		
F		26	35	42	43	60	65	62	51	52	41	47	46	45	44	46	54	38	40	49	46	39	20	34	34	44	37	41	39	37	32	27	26	20	35		
Inter																																					
Not Rec																																					
<b>33 : Facio-Maxillary</b>																																					
<b>[-] conditions</b>																																					
M		24	6	14	20	20	15	13	19	8	19	17	18	17	17	12	17	18	21	18	14	19	21	13	19	21	16	18	17	18	21	11	18	17	11		
F		6	8	17	16	14	17	17	9	18	14	15	15	11	15	13	14	9	13	25	18	19	14	27	24	15	13	13	19	14	13	9	10	10	13		
Inter																																					
Not Rec																																					
<b>34 : ENT</b>																																					
<b>[-] Conditions</b>																																					
M		77	91	114	78	92	87	83	88	107	64	104	128	110	83	111	90	81	103	151	129	103	112	115	140	152	135	170	137	92	98	77	67	70	96		
F		101	73	105	101	98	88	78	69	91	78	76	139	123	93	101	99	92	99	149	137	100	120	131	141	147	144	150	123	135	87	84	72	86	116		
Inter																																					
Not Rec																																					
<b>35 : Psychatric</b>																																					
<b>[-] Conditions</b>																																					
M		60	68	58	41	77	78	75	75	67	77	66	81	110	68	94	96	130	109	98	70	76	74	70	75	85	64	102	75	86	50	45	71	57	73		
F		57	74	67	82	86	80	101	58	90	84	91	110	142	99	110	105	127	110	89	93	88	85	85	88	120	95	110	77	92	86	64	80	78	107		
Inter																																					



