

Ref: FOI/GS/ID 5690

Please reply to:
FOI Administrator
Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Patient Portal.

You asked:

- 1. Do you have a patient portal?*
- 2. If yes, who is this provided by?*
- 3. Does the patient portal allow for patients to receive and access digital letters?*
- 4. Can you rebook, cancel or confirm from within the portal?*
- 5. Do you offer automated booking when a patient wants to reschedule?*
- 6. How do you invite patients to access the portal, via SMS or Email?*
- 7. When does the contract end?*
- 8. What is the value (£) of the contract?*

Trust response:

1. We do not have a patient portal such as you are describing.
2. Not applicable
3. Not applicable
4. Not applicable
5. Not applicable
6. Not applicable
7. Not applicable
8. Not applicable