

Ref: FOI/GS/ID

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone  
Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

29 August 2019

## **Freedom of Information Act 2000**

I am writing with reference to your request for information made under the Freedom of Information Act 2000 in relation to Overseas patients.

*You asked:*

- 1. Please tell me how much is owed to the trust by overseas visitor patients (this is for all years, not just 2019).*
- 2. Please tell me the largest amount owed to date by one patient.*
- 3. If possible, please tell me which year, they were treated in, which department and their country of nationality.*
- 4. Please tell me how many overseas visitor managers and overseas visitor officers are currently employed by the trust.*
- 5. Please tell me whether the trust contracts any debt collection firms to collect the money from overseas patients who owe money to the trust.*
- 6. If possible, please provide the names of these firms.*
- 7. If possible, please state how much the trust paid to these debt collection firms in 2018/19.*
- 8. Please state how much was collected by the trust from overseas visitors in a) 2018/19 and b) 2017/19*

Trust response:

1. Outstanding debt to our trust is:  
14/15 = nil  
15/16 = £46705.58  
16/17 = £89752.57  
17/18 = £91070.57  
18/19 = £42945.38  
19/20 = £56475.40
2. £144153.52
3. YEAR 15/16 - INTENSIVE CARE UNIT – CANADIAN
4. 1 X OVM UNTIL 17/18 AND 2 X OVO FROM 17/18

5: The Trust does not have an overseas debt collector – if the debtor is still in the UK we refer them to Credit Protection Association (CPA)

6: Please see answer to question 5

7: c£7 for each debtor referred to CPA

8. Total income for:

Total for 17/18 = £470253.51

Total for 18/19 = £462623.931.