

Ref: FOI/GS/ID 5655

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

13 August 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Overseas patients.

You asked:

- 1) Between 23 October 2017 and 23 April 2019, how many ID checks did your trust carry out under the NHS (Charges to Overseas Visitors) (Amendment) Regulations 2017?*
- 2) How many patients were found to be chargeable?*
- 3) Please provide an anonymised list of what treatments the charges made were for.*
- 4) Please give a total amount charged to overseas visitors in that time period.*
- 5) How many staff do you employ as part of your overseas visitors team, specifically to enforce the regulations? If no-one holds this as their only role, please provide this in terms of staff hours.*
- 6) What is the annual cost of these staff?*
- 7) If possible, please provide a breakdown of chargeable patients':*
 - a. country of origin*
 - b. gender*
 - c. category of medical urgency*
- 8) Did any patients have bills issued that were later revoked because they were found to be for a treatment that should not have been charged for? If so:*
 - a. How many?*
 - b. What for?*

Trust response:

- 1) 4439
- 2) 1548
- 3) The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request as each patient record would need to be manually checked. The appropriate limit is specified in regulations and

represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

4) £1003787.00, this includes invoices and EHIC card charges

5)

17/18 – 1 x Overseas Visitor Manager (OVM)

18/19 – 1 x OVM and 1 x Overseas Officer (OVO)

19/20 - 1x OVM and 2 x OVO

6) £89008.00

7) Country of origin is not recorded electronically; The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request as each patient record would need to be manually checked. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

8)

a. 1

b. Risk to the public health exemption