

Ref: FOI/GS/ID 5679

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to MSK Physiotherapy Services.

You asked:

1: Please provide details of the number of referrals received by the Trust for patients to all MSK physiotherapy services for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

2: Please confirm or deny whether the Trust provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice

3: Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust

4: The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist for both routine and urgent cases

Please provide details of the average time taken for the following financial years:

i) 2016/17 Routine: Urgent:

ii) 2017/18 Routine: Urgent:

iii) 2018/2019 Routine: Urgent:

c) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.

d) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?

Definitions of terms used in questions 2 and 3:

First contact physiotherapists in General Practice = When a patient has an appointment with a physiotherapist instead of a GP at a GP practice*

*Patient self-referral**= Patients can refer themselves to physio without seeing a GP or having a referral from anyone else.*

Trust response:

1:

i) 2016/17 Total: 10858

ii) 2017/18 Total: 9423

iii) 2018/19 Total: 9061

2: We do not provide any first contact physiotherapy services to General Practice.

3: Patients cannot self- refer to Physiotherapy services at MTW.

4:

i) 2016/17 Routine: 64.6 days Urgent: 19.4 days

ii) 2017/18 Routine: 73.6 days Urgent: 18.8 days

iii) 2018/2019 Routine: 77.4 days Urgent: 17.9 days

c) Not applicable

d) Not applicable