

Ref: FOI/GS/ID 5645

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Domestic services.

You asked:

- 1. Are your domestic services currently provided by “in house” staff or by an external contractor?*
- 2. How many WTE domestic staff do you currently have?*
- 3. How many WTE domestic supervisors do you have?*
- 4. Do you operate a 24 hour service?*
- 5. What % of your staff are paid according to AFC terms and conditions, and what % are paid via an external contractor (if applicable)?*
- 6. Who cleans and decontaminates your beds, mattresses and equipment?*
- 7. Do you use HPV,UV or steam? If yes when do you use it?*
- 8. How do you manage your “special cleans”?*
- 9. Do you cross charge departments for any consumables, if yes which consumables?*
- 10. How many hours a day would you allocate to cleaning an average ward of 30 beds?*

Trust response:

1. In house.
2. Maidstone Hospital (MGH) = 104.76 WTEs, Tunbridge Wells Hospital (TWH) = 108.34 WTEs
3. MGH = 7 Supervisors TWH = 8 Supervisors (includes night supervisors).
4. Yes.
5. 100% AfC
6. Domestic staff
7. HPV, UV & Steam. Used daily according to ICT requirements.
8. Dedicated response teams and joint sign off by Nursing & Domestic staff.
9. No.
10. 15hrs, 2 shifts