

Ref: FOI/GS/ID 5662

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

30 August 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to DTOC patients.

You asked:

- 1. Could the authority state how they use agencies and/or software to expedite the discharge of DTOC patients?*
- 2. How much did they spend with agencies to arrange placements with care homes or home care for DTOC patients in each of the last three financial years?*
- 3. Do they use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.*

Trust response:

1. MTW use a range of agencies to facilitate discharge
 - Care Home Selection (CHS) – A private company that support self-funding clients to source POC,NH,RH. We also use them to source beds for some other health funded schemes.
 - 3 local councils commission Peabody Trust to work within the Integrated Discharge Team to support housing related issues to reduce LOS and reduce reportable delays.
 - 1 local council operates a similar scheme using in house handyman services -
 - Involve Carers - Work alongside the IDT to reduce LOS and reportable delays, funded via social services

- Community Trust beds
- PW3 beds – ORCP joint funded beds through CCG To support transfer from acute care to complete CHC checklists +/- DST / Discharge planning beds, also includes Non weight bearing patients for long limb fractures whilst waiting bone union
- Kent County Council (SS) - SS work within the IDT and have access to both short term care (via Pathway 1) POC for 5 days using a private provider, reablement POC – vi their in house carers Kent Enablement at Home and also some assessment beds

Software

- CUR - Clinical Utilisation review - System to support escalation of delays with patients pathway through their hospital stay.
- LLOS PTL is being used to support identification of trends with delays
- KCC and MTW have developed a spreadsheet to closely monitor DTOC and it is used for daily sign off

2) The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/

3) No capacity tracker currently being used.