

Ref: FOI/GS/ID 5521

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Food quality.

You asked:

1. The trust's daily cost on food per patient for the financial years:

2017

2018

2019

2: The total number of food quality complaints reported by patients and/or their families during or after their treatment at your NHS trust regarding the quality of food provided by the trust in the financial years: 2017

2018

2019

Please detail the specific food which has received the most complaints for this financial year only.

3. Please provide the total number of Listeriosis cases documented which developed because of food provided to them during their treatment at your NHS trust for the financial years:

2017

2018

2019

4. Please tell me the number of deaths caused by malnutrition as the underlying cause or contributing factor for the financial years:

2017

2018

2019

Trust response:

1. Cost patient feeding per day (cost on food not recorded)

2017 £10-89
2018 £10-81
2019 £11-54

2.

2017 – 2 formal complaints raising concerns about ‘quality/choice of meals’

2018 – 0

2019 – 3 formal complaints raising concerns about ‘quality/choice of meals’
received 1/1/19 to 30/5/19

Details on the specific food which has received the most complaints is not recorded.

3.

2017 – Zero

2018 – Zero

2019 – Zero

4. Please note this is deaths in hospital where there was a code of malnutrition in any position.

For each year, the number with the codes in any position that died in hospital was as follows:

Epi_End_Year	Died
2017	5
2018	11
2019	2
Grand Total	18

N.B. 2017 and 2018 are full calendar years where 2019 is 1st Jan – 31st May only.

However, of those with these codes, all except for one were in secondary coding positions. All the rest who died had the malnutrition in a secondary position, so it was for information but was not the main reason why they were in hospital.