

Ref: FOI/GS/ID 5451

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

17 September 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to 3rd party hosting.

You asked:

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information?

- 1. Type of hosting Dedicated, Co-Location, Cloud Hosting, Other?
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?
- 3. What is the annual contract value for each contract?
- 4. What type of cloud environment?

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

- 6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
- 7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
- 8. What is the contract period in years? Please include whether the agreement has any extension periods?
- 9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,
- 10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Trust response:

- 1. Co-location
- 2. Block Solutions Ltd
- 3. Amalgamated into overarching network support contract £200K per year
- 4. Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
- 5. 1 January 2019
- 6. 31 December 2024
- 7. 2024
- 8.3 + 1 + 1
- 9. Internet facing DMZ
- 10. Head of IT