

Ref: FOI/GS/ID 5336

**Please reply to:**  
FOI Administrator  
Trust Management  
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ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

18 March 2019

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Networks and Telecoms. Please note some of the questions have been re-numbered so that they are in line with previous requests and the relevant responses.

*You asked:*

- 1. Not all answers have been provided, if the answer is "not applicable" please provide me with further notes on the reason why.*
- 2. What happened to the Gamma and BT contract for Contract 1 & 2? [Please refer to the response provided previously in 2017.]*
- 4. Why is there no information around number of telephone extensions?*
- 5. I forgot to mention this within the original request but what is the type and number of lines/channels provided by each provider [contract 1]*
- 6. Can you please provide me with an update of the WAN contract; the previous response stated that the HSCN migration will start towards the end of December 2018. If services are still the same please just reply to email stating when migration to HSCN will start.*

*Please see request below:*

- 11. Does the Trust have a contract for broadband with Custodian Data Centres? The response you have provided me states Virgin?*
- 15. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?*
- 16. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers*
- 17. Contract Description: Please can you provide me with a brief description of the contract*
- 18. The number of sites: Please state the number of sites the WAN covers. Approx. will do.*

19. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?

21. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Trust response:

ID 5336	Response
1. Not all answers have been provided, if the answer is "not applicable" please provide me with further notes on the reason why.	See Q9
2. What happened to the Gamma and BT contract for Contract 1 & 2? [Please refer to the response provided previously in 2017.]	Gamma contract has been renewed.
4. Why is there no information around number of telephone extensions?	This was part of the question regarding Managed Services Contract. The Trust does not have any Managed Services. Please see the response to ID 4425
5. I forgot to mention this within the original request but what is the type and number of lines/channels provided by each provider [contract 1]	Virgin Media 1458 analogue lines. BT 31 Analogue lines and Gamma 2 SIP trunks
<b>Contract 2</b>	<b>Contract 2</b>
6. Can you please provide me with an update of the WAN contract, the previous response stated that the HSCN migration will start towards the end of December 2018. If services are still the same please just reply to email stating when migration to HSCN will start.	We are currently planning to migrate from N3 to HSCN around April 2019 onwards.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.	Not applicable - Please see the response to Q2 of ID 4425 follow-up
<b>Contract 3</b>	<b>Contract 3</b>
11. Does the Trust have a contract for broadband with Custodian Data Centres?	No
<b>Contract 4</b>	<b>Contract 4</b>
15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?	Adept Communications

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers	16. September 2021
17. Contract Description: Please can you provide me with a brief description of the contract	17. The contract was awarded via the Crown Commercial Service Supplier under the RM1045 Network Services Framework
18. Number of sites: Please state the number of sites the WAN covers. Approx. will do.	18. 8 sites
19. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.	19. The costs for the WAN for MTW are part of a block contract with other organisations. It is not possible to disaggregate the costs specific to MTW from this block contract
20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?	Please see the response to Q6
21. Internal Contact: please can you send me there full contact details including contact number and email and job title.	<a href="mailto:michael.beckett@nhs.net">21. Michael Beckett, Interim Director of Health Informatics, michael.beckett@nhs.net</a>
If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.	The Trust has no managed services
Managed Service Contract	not applicable see above
· Number of Extensions	not applicable see above
· Type of Lines	not applicable see above
· Number of Lines	not applicable see above
· Minutes Landline Monthly Average Spend	not applicable see above
· Fixed Broadband Average Annual Spend	not applicable see above
· WAN Average Annual Spend	not applicable see above
· Internal Contact: please can you send me there full contact details including contact number and email and job title.	not applicable see above