

Ref: FOI/GS/ID 5136

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

26 February 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to hard and soft facilities management.

You asked:

Please would you be able to tell me which providers you use for your hard and soft Facilities Management, and what the annual contract values are, and how long is left on the contracts?

Trust response:

All services are in house with the exceptions of below,

- Security – Supplier CORPS – 1st Aug 2017 – 31st July 2022 + 2 years extension, £330k p.a. MGH, £340k p.a. TWH
- Car Parking – Supplier APCOA – 1st Aug 2017 – 31st July 2022 + 2 years extension £196k p.a.
- Pest Control – Supplier Absolute Pest Control – 1st July – 2019 + 1 year extension – spend 2017/18 £32,400
- Window Cleaning – Supplier All Clean Services – Contract commenced on 31st October 2016 for a period of 3 Years with an option to extend for a further 12 Months.- Section 43(2) FOIA provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market because other contracting authorities and competitors would be aware of the strengths and weaknesses of its delivery model and methodology.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

- Waste Management-Total Managed Service as part of Kent Consortium-Supplier is Stericycle (SRCL) Ltd, 5 yr contract-ends 1st Sep 2021, the term may be extended to 7 years total, £582K p.a.
- Cleaning – Supplier C&K, out of contract July 2018. As the Trust is about to enter into a tendering process the remainder of the information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).