

Ref: FOI/GS/ID 5261

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to e-Rostering.

You asked:

- 1. What % of the workforce for the following staff groups are rostered on their respective rostering systems
- 2. What ROI has your trust recorded since the implementation of the e-Roster solution
- 3. Can employee's flexible working patterns be included and managed via the e-Roster solution?
- 4. Does the e-roster solution allow mass data extraction at shift/duty level?
- 5. Are financial elements (shift/staff costs and establishment costs) managed through the e-Roster system?
- 6. Is the Rostering system available as a mobile app (available for download on the Appstore)?
- 7. Is the e-Rostering system auto-generated (considering all service and staff variables, with minimal manual adjustments required)?
- 8. Does the e-Rostering system provide forecasting/predictive functionality in terms of future staffing requirements?
- 9. Is the trust able to monitor the monetary value of making its roster more efficient?
- 10. Please list the name of the individual who signed the contracts for the e-Rostering Solution
- 11. Please list the job title of the individual who signed the contracts for the e-Rostering Solution

FOI Questions:	Staff Group					
	Medical & Dental	Nursing & HCA's	Allied Health Professionals	Scientific	Admin & Clerical	Estates & Facilities
Please provide information on your organisations rostering suppliers for the following staff groups:	Not rostered	Allocate	Allocate	Allocate	Allocate	Kronos
What % of the workforce for the following staff groups are rostered on their respective rostering systems	0	100	80	80	90	100
What ROI has your trust recorded since the implementation of the e-Roster solution	NA	**	**	**	**	**
Can employees flexible working patterns be included and managed via the e-Roster solution?	NA	Yes	Yes	Yes	Yes	Yes
Does the e-roster solution allow mass data extraction at shift/duty level?	NA	Yes	Yes	Yes	Yes	Yes
Are financial elements (shift/staff costs and establishment costs) managed through the e-Roster system?	NA	Yes	Yes	Yes	Yes	No
Is the Rostering system available as a mobile app (available for download on the Appstore)?	NA	No	No	No	No	No
Is the e-Rostering system auto-generated (considering all service and staff variables, with minimal manual adjustments required)?	NA	No	No	No	No	No
Does the e-Rostering system provide forecasting/predictive functionality in terms of future staffing requirements?	NA	Partly	Partly	Partly	Partly	No
Is the trust able to monitor the monetary value of making its roster more efficient?	NA	No	No	No	No	No

** Can you please clarify exactly the meaning of ROI.

10. The contract for Allocate was signed by Finance director Steve Orpin and HR director Simon Hart. The Kronos contract was signed by the Estates & Facilities Director Jeanette Batten.

The Trust Executive structure chart and details of the above positions is available on the Trust website www.mtw.nhs.uk
To contact members of the board, please contact the Executive secretarial team on telephone 01622 226412.
For any queries regarding the Trust Board, please contact Kevin Rowan, Trust Secretary, on telephone 01622 228 698 or email

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11. Please see above.