

Ref: FOI/GS/ID 4794

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Emergency readmission rates.

You asked:

- 1. Emergency readmissions broken down by day 2012/13 - 2017/18*
- 2. How is the data collected on emergency readmissions used or analysed to i) prevent emergency readmissions; or ii) improve patient experience?*

1. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested for years 2012/13 to 2016/17 has been previously supplied in our response to you dated 20 September 2017 a copy of which is available from the Trust website.

Please find below the data for 2017/18.

	17/18
0	425
1	820
2	600
3	453
4	360
5	332
6	291
7	316

8	258
9	208
10	217
11	201
12	209
13	204
14	184
15	158
16	146
17	152
18	145
19	150
20	148
21	139
22	135
23	123
24	110
25	129
26	124
27	115
28	94
29	85
30	93

2. Re-attendance data is used to ensure that the Trust is not discharging patients inappropriately so we look to see if there are trends of re-attendance. If there is a high number then this would suggest poor patient experience. We also use the data to work with our frequent service user managers to work with individuals that have a high re-attendance rate and this is a successful scheme reducing re-attendance. Data is collected automatically via our

Emergency Department IT system and analysed by our in house informatics team.