

Ref: FOI/GS/ID 5164

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to an electronic system to record and manage clinical and non-clinical incidents.

You Asked:

1. *Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?*
2. *If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?*
3. *In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?*
4. *If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?*
5. *Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?*
6. *If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?*

Trust Response:

1. Yes
2. Datix
3. Complaints management (including PALS), legal services, Risk Management, FOI management and we have an action plan that we use for Clinical Audit
4. As above
5. £28,363.24
6. £138,880