

Ref: FOI/GS/ID 4325

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to digital health record management.

You asked:

- 1. Does the trust have an electronic patient record?*
- 2. How many clinical applications does your organisation use?*
- 3. How many applications are fully digital i.e. no paper output to the physical health record?*
- 4. How many applications produce an output that is stored in the physical health record?*
- 5. How does the Trust manage compliance against data retention legislation for physical health records?*
- 6. How does the trust manage compliance against data retention legislation for digital health records?*
- 7. Do your clinical application systems facilitate automated monitoring and measurement of data retention compliance?*
- 8. Does the trust have a data migration strategy?*
- 9. Does the trust have a legacy application management policy?*
- 10. Does the trust engage with patients around the management of their health record data? If so, how?*
- 11. Does the trust currently provide or have plans to introduce any of the following? Please complete table below.*
Patient portal
Patient correspondence via email, e.g. appointment and clinic letters
Video consultations, e.g. Skype, Facetime
Online appointment management
- 12. Is the trust working with other partner organisations regionally to provide patient access to their digital health record online?*
- 13. Does the trust have a strategy to ensure that it meets the target to deliver a paperless NHS by 2020?*
- 14. Does the Trust have patient engagement groups?*

15. *Has the trust conducted a data growth assessment for the next 5 years? If so, by what percentage does the trust anticipate its storage requirements will increase?*
16. *Does the Trust currently utilise cloud services to store patient data?*
17. *Did the trust consult patient groups before employing cloud services?*
18. *If not currently in place, does the trust plan to utilise cloud services to store patient data? (Please provide timescales for implementation.)*
19. *If not currently in place, will the trust consult patient groups before employing cloud services?*
20. *How many trust owned devices were impacted by the Wannacry cyber-attack? Please include medical devices.*

Trust response:

1. Not currently.
2. The Trust has over a 100 clinical IT systems ranging from LIMS and PAS solutions to small departmental applications.
3. We have a number of clinical applications which do not output to the physical record. These include eNotes, our electronic document management system, KOMS the oncology system, Symphony A&E system.
4. 68
5. Regular reviews in line with the Code of Practice for Records Management for Health and Social Care 2016
6. Regular reviews in line with the Code of Practice for Records Management for Health and Social Care 2016
7. No
8. Data Migration strategies are developed of each data migration project the Trust undertakes. The most recent example was with the Trusts change in PAS system.
9. Part of the current Health Informatics strategy
10. Yes, via Patients Advice and Liaison Service
11. Patient portal – Not currently
Patient correspondence via email – Yes, if requested
Video consultations – Yes
Online appointment management – Not currently
12. Yes
13. Yes.

14. Yes.

15. This has been completed for each system, some of which are contracted as part of a managed service.

16. No.

17. Not applicable.

18. Yes

19. Process has not been defined yet.

20. None