

Maidstone and Tunbridge Wells

NHS Trust

Ref: FOI/GS/ID 4926

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

14 December 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to IT department.

You asked:

1. *How many staff and contractors are employed within the IT department for each salary band (please enter the number of people relevant to each band in the table below)?*
2. *Please state how many employees and contractors the Trust has within the IT department with both training as well as practical project experience in the following skill sets:*
3. *How many applications does the Trust run in total (please put an 'X' in the most relevant box)?*
4. *Please provide the following information regarding the Trust IT systems:*
5. *Please provide information relating to the Trusts' storage requirements:*
6. *Please provide the following information regarding the Trusts' budget for IT:*
7. *Is the Trust in the process of planning or executing a merger or acquisition? Please mark with an 'X', the box below that most appropriately describes your current situation:*
8. *If a merger is being planned, or has occurred, please state the names of the Trusts involved and the target date for merger or acquisition, or the date it occurred? If not applicable, please progress to question 8.*
9. *Is the Trust in the process of planning any of the following projects; please provide a brief description of relevant contextual information in the appropriate boxes below; please mark cells that are not relevant with an 'NA'?*
10. *Please provide a copy of the Trusts' IT strategy for the next 1-3 years*

Trust response:

1.

Band	1	2	3	4	5	6	7	8a	8b	8c	8d	9
Permanent Employees		10.88	13	5	20	9	7	2	2			
Contractors						1	1			1		1

2.

	Artificial Intelligence & Robotics	Cyber Security	Internet of Things	Digital Customer Experience	Mobile Application Development	Systems Integration	Change Management
Employees		XX					10
Contractors							3

XX - The trust has applied Section 31 (1)(a) of the FOI Act (Law Enforcement) to this question as providing this could compromise the security of the Trust's network / data and might materially cover activity which forms part of ongoing criminal investigations

The information which has been withheld is exempt from disclosure under section 31(1)(a) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures. It is the view of this trust's Information security function that disclosure of the information above would prejudice our ability to resist cyber-attacks, etc. on our systems.

3.

0 - 50	51 - 100	101 - 300	301 - 500	501 - 700	700+
		x			

4.

	Year of Last Refresh	Provider	Contract End Date	Managed in-house or by provider?
Fixed telephony	2014	Cisco	December 18	Managed
Mobile telephony	Ongoing	O2	Ongoing	Both
Paging system	2018	PageOne	2021	In-house
LAN	Ongoing	Cisco	December 18	Both
WiFi	Ongoing	Cisco	December 18	Both
Desktops & laptops	Ongoing	Dell	N/A	In-house

Storage	2018	Huawei	2023	Both
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5.

Size of data stored on premise	Size of data stored in offsite private data centres	Size of data held in cloud environments
	0	0

6.

		2017/18		2018/19	2019/20	2020/21
		Budget	Actual	Budget	Budget	Budget
Operating Budget	Personnel	Pay -	2916,898	2916,898	2916,898	TBC
	Infrastructure & software	Non Pay -	3,954,392	3,954,392	3,954,392	TBC
	Consultancy					
Capex Budget	All capex			1,000,003	TBC	TBC

7.

No plans	Early stage dialogue with other Trusts	Agreed in principle with date set	Contracts signed and awaiting go-live	Merger or acquisition has occurred within with the last 24 months
X				

8. Not applicable

9.

	Strategy creation and requirements documentation	Procurement	Implementation planning (post contract award)	Go-live & implementation	Post go-live
Electronic patient record			Contract awarded	Go-live phase 1 – Sept 19	
Digitisation of care pathways			Contract awarded	Go-live phase 1 – Sept 19	
Other major transformations					
IT outsource					
Shared IT service					

10. Not yet available, awaiting Trust Board approval.