

Ref: FOI/GS/ID 5033

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone Kent

ME16 9QQ Email: mtw-tr.foiadmin@nhs.net

21 November 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to IT enquiries.

You asked:

- 1. Who is the Trust's current supplier for their Electronic Patient Record?
- 2. What is the contract start and end date for the Electronic Patient Record?
- 3. Who is the Trust's current supplier for your Patient Administration System?
- 4. What is the contract start and end date for the Patient Administration System?
- 5. When are you due to start looking to re-procure your clinical systems?
- 6. Who supplies the Trust's integration system?
- 7. Please supply a copy of the Trusts latest Informatics Strategy
- 8. How regularly does the Trust review their Informatics Strategy?
- 9. Has the Trust developed a Digital Strategy?
- 10. How often does the Trust assess their Clinical Systems?
- 11. Who is the Trust's current Chief Clinical Information Officer?
- 12. Who is the Trust's current CIO/ IT Director?
- 13. Which member of the board is responsible for IT?
- 14. Please provide an organisation chart for your IM&T department?
- 15. Which member of the Trust is the SRO for the STP engagements?
- 16. What proportion of the Trust's IM&T Department is made up of interim staff and permanent staff?
- 17. Is the Trust looking to migrate to the cloud in the next 2 years?
- 18. Is the Trust considering their options of outsourcing their IT Services in the next 3 years?

Trust response:

Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following links:

- 1. http://www.mtw.nhs.uk/wp-content/uploads/2018/10/Trust-systems.-270918.pdf
- 2. http://www.mtw.nhs.uk/wp-content/uploads/2018/10/Trust-systems.-270918.pdf

- 3. http://www.mtw.nhs.uk/wp-content/uploads/2018/10/Trust-systems.-270918.pdf
- 4. http://www.mtw.nhs.uk/wp-content/uploads/2018/10/Trust-systems.-270918.pdf
- 5. Depending on complexity between 12-24 months prior to the end of contract
- 6. Infor, Cloverleaf Rolling contract
- 7. The Trust IT strategy is due to be approved at the January Trust board. Please check Trust board papers after this date.
- 8. Annually
- 9. There are elements of digital within the IT strategy.
- 10. Key clinical systems are reviewed within agreed parameters at the start contract. For example the Allscripts Sunrise and PAS solutions are reviewed twice yearly. All clinical systems are also reviewed prior to the end of the contract.
- 11. http://www.mtw.nhs.uk/wp-content/uploads/2018/06/EPR-system.-070618.pdf
- 12. http://www.mtw.nhs.uk/wp-content/uploads/2018/06/EPR-system.-070618.pdf
- 13. Chief Operating Officer Website
- 14. Please see the following organisation chart for our IM&T department.
- 15. Dr Amanjit Jhund
- 16. 8% interim 92% permanent
- 17. The Trust will look to use some basic cloud hosting services for no critical services over this time period.
- 18. This is not currently part of the IT strategy.



1 x PA to Director of Interim Director of IT – Michael Beckett IT – Band 5 Band **Head of Digital** Head of Clinical Systems & Interim Head of IT Head of Information Programmes – Sue Healthcare Records – Di Peach (Contractor) – Darren Twort Governance - Gail Forsey Band 8b Band 8c Spinks Band 8b Band 8a 1 x Network Architect -• 2 x Project • 1 x Healthcare Records Band 8a 1 x FOI Assistant Manager-Band 7 Manager - Band 7 • 1 x CoIN Specialist – Band Band 4 • 1 x Project • 7 (C) • 3 x Assistant Healthcare 1 x Senior DQ Manager-Band 7 1 x CoIN Specialist - Band 6 (C) Records Manager - Band 5 Analyst – Band 5 (C) • 1 x Senior Network Specialist - 1 x DQ Analyst – • 7 x Health Records Team • 1 x Project Admin-Band 7 1 x IT Support Band 4 Leader - Band 3 Band 4 1 x Telephony Systems Manager Services Manager 1 x DQ Assistant – • 1 x IT Procurement • 93.31 x Health Records - Band 7 Band 3 Band 8a Co-ordinator-Band Clerk - Band 2 1 x Network Technician - Senior Subject Access Band 6 Clerk x 1- Band 3 • 1 x Systems & Servers Architect - Band 8a Assistant Subject Access 3 x Team Leader -• 1 x Systems & Servers Engineer -Band 6 Clerk x 1 Band 2 Band 7 • 7 x Senior IT • 1 x Clinical Systems Team • 3 x Systems & Servers Technician Band 5 Manager (PAS) - Band 7 Technician - Band 6 • 2 x IT Technician, • 1 x Clinical Systems Team • 1 x Devices Technician -Band 4 Manager (A&E) - Band 7 Band 6 • 1 x IPT Engineer, • 1 x Networks engineer Band 6 • 7 x Clinic Systems Band 5 (vacant) Management Team - 2 x Devices • 1 x Switchboard Manager – Band 5 Technician – Band 6 Band 6 • 2 x Business Change Leads • 1 x IT Technical • 2 x Switchboard Supervisor Band Assistant, Band 3 - Band 6 2 x Clinical sys • 13 x 71 wte - Telephonist analyst - Band 3 Band 3