

Ref: FOI/GS/ID 4753

**Please reply to:**  
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Trust Management  
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## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Trust software and systems.

*You asked:*

- 1. In the last financial year, what was the Trust spend on patient pathway validation obtained from external providers (contractors, staffing agencies)?*
- 2. Does the Trust currently utilise software developed and provided by an external provider to generate information on the Trust's incomplete, planned inpatient or planned outpatient waiting list data (dashboards, reports etc.)?*
- 3. In the last financial year, what was the Trust spend on software developed and provided by an external provider to generate information on the Trust's incomplete, planned inpatient or planned outpatient waiting list data (dashboards, reports etc.)?*
- 4. Does the Trust currently utilise software developed and provided by an external provider to generate information on cancer waiting list data (dashboards, reports etc.)?*
- 5. In the last financial year, what was the Trust spend on software developed and provided by an external provider to generate information on cancer waiting list data (dashboards, reports etc.)?*
- 6. Does the Trust currently use an external provider to deliver RTT training to Trust staff?*
- 7. In the last financial year, what was the Trust spend on externally developed RTT training?*
- 8. What Patient Administration System (PAS) is currently used by the Trust?*
- 9. What Patient Administration System (PAS) is the Trust planning to procure and utilise once the Trust's existing PAS contract has expired?*
- 10. In the last financial year, has the Trust had an audit or review of the Trust's patient waiting list data quality by an external organisation?*
- 11. In the last financial year, what was the Trust's spend on review or audit of the Trust's patient waiting list data quality delivered by an external organisation?*

*This information is being requested in the public interest, to ensure Trust spend is being utilised optimally*

Trust response:

1. The Trust spent £25,710 relating to 18/19 on external validators.
2. No
3. Not applicable
4. The Trust uses a dashboard that has been built in Qlikview by the East Kent Hospitals Business Intelligence Team (subsidiary called Beautiful Information)
5. £10,800
6. No
7. £0
8. Allscripts
9. Not known
10. Not that we are aware of.
11. Not applicable