

Maidstone and   
Tunbridge Wells

NHS Trust

Ref: FOI/GS/ID 5091

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone  
Kent  
ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

01 November 2018

**Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Post-labour complaints.

*You asked:*

*The number of complaints reported/filed in regards to the care provided post-labour (time between after giving birth and leaving hospital) within Maidstone and Tunbridge Wells NHS Trust.*

*Number of complaints of this kind reported each year from 2010 up to the number of complaints this year 2018*

*If possible, the specifics of the complaint with regards to post-labour care.*

Trust response:

The Trust does not have a specific subject which covers 'care provided post-labour (time between after giving birth and leaving hospital)'. In order to respond we would need to read all the obstetric complaints. The Trust has estimated that it will cost more than the appropriate limit to consider your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with your request and we will not be processing your request further.