Ref: FOI/GS/ID 4169

9 April 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Server information.

You asked:
• Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
• Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
• Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
• Storage Area Network Maintenance/Support (EMC, NetApp etc.)
For each of the types of server ICT contracts above can you please send me the following data types?
1. Contract Title: Please provide me with the contract title.
2. Contract Type: Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
4. Hardware Brand: Please state the hardware brand of the servers related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc.
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the annual average spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers where purchased.
11. Number of Physical Server: Please can you provide me with the number of physical servers.

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please don't just put maintenance I need at least a sentence.

14. Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Trust response:

1. MCSA – 5 Year Support for Storage and Backup Infrastructure.
2. Server Hardware, Virtualisation, SAN.
3. MCSA
4. Hauwei
5. Windows 2008 / 2012, VMware Vsphere V6,
6. £0. – Included in purchase price.
7. 5 Years
8. March 2023
9. March 2023
10. March 2018
11. 62
12. 365
13. 24x7x365
14. There is no one person responsible for this. It is made up of many contacts throughout the trust IT & procurement department.