Maidstone and **MFS** Tunbridge Wells

Ref: FOI/GS/ID 4712

NHS Trust

Please reply to:

FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net

07 June 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to EWS readiness.

You asked:

1. Institution details

2. Institution name

3. Number of hospitals in institution

4. Total number of inpatient beds in institution

5. No of Critical care or level 3 beds in institution

6. No of HDU or level 2 beds in institution

7. No of operating theatres in institution

8. Last CQC fundamental standard rating for Safety (pick from list)

9. Last CQC fundamental standard rating for Premises and Equipment (pick from list)

10. Are computerised systems for recording patient vital signs in use? (E.g. Heart rate, respiration rate, temperature, SpO2)

a. System status (pick from list)

b. Total number of beds in institution covered by computerised systems for recording vital signs (or NA if not implemented)

c. Supplier name(s) and system name(s) of most significant systems (or NA if not implemented)

d. Year of first implementation Actual or planned (or NA if not implemented)

e. Patient monitoring (approx. number of devices or connected beds) Capital programmes

11. Does the institution have a planned capital replacement programme for IT systems and IT equipment? (pick from list) Yes

a. Total capital spend for IT in year (software, hardware, project management), nearest £100K

b. Approximate capital spend on networking to improve WiFi coverage and performance (core systems, edge systems, cabling, access points, controllers and software), nearest £100K 2017-2018

2018-2019 (planned)

2019-2020 (projected)

2021-2022 (projected)

12. Capital spend on clinical software applications used for direct patient care at the bedside by nursing and medical staff (i.e. recording vital signs, medical and nursing notes, medications, care record) EXCLUDING imaging systems a. All systems, nearest £100K

b. Of which, patient at risk applications (e.g. for NEWS), nearest £5K 2017-2018

2018-2019 (planned)

2019-2020 (projected)

2021-2022 (projected)

13. Does the institution have a planned capital replacement programme for Medical Equipment? (pick from list)

a. Capital spend in year, nearest £100K. NB Medical equipment including portable medical equipment for diagnosis, therapy or treatment. Excluding large scale installed equipment such as radiotherapy, CT, MRI

2017-2018

2018-2019 (planned)

2019-2020 (projected)

2021-2022 (projected)

14. IT Networking Infrastructure

a. Wired network access at the bedside (pick from list)

b. Wireless access coverage for suitable medical software applications (pick from list)

Level 1 beds

Critical care level 3 beds

HDU level 2 beds

Operating theatres

A&E

15. Ration of handheld devices per bed i.e. smart phones, tablets (approx.)

16. Ratio of bedside PCs to beds (approx.)

17. Do the PCs in this area comply with the IEC6061 standard for medical equipment (pick from list)

Level 1 beds

Critical care level 3 beds

HDU level 2 beds

Operating theatres

A&E

18. Early warning scores (NEWS, NEWS2 etc.)

19. Which early warning score for the deteriorating patient is in use in the institution?

20. No. of admissions to level 1 care per year (latest figure available)

21. Number of level 1 patient bed days per year (latest figure available)

22. % of level 1 patients monitored using a patient at risk scoring system such as NEWS

23. Standards operating in the Trust (pick from list)

24. Is the network run to the ISO80001 standard ?

25. Does the IT department operate to the ITIL standard?

26. Does the Trust operate a formal bring your own device policy regarding smartphones or tablets?27. Does Clinical Engineering (BME) hold ISO9001?28. Does Clinical Engineering (BME) hold ISO13485?

Trust response:

Please see the below table completed to the best of our knowledge.

Institution name	Maidstone and Tunbridge Wells				
Number of hospitals in institution	2				
Total number of inpatient beds in institution	560				
No of Critical care or level 3 beds in institution	15				
No of HDU or level 2 beds in institution	9				
No of operating theatres in institution	18				
	NB. where level 2 and 3 bed allocation can flex please state an approximate typical allocation				
Last CQC fundamental standard rating for Safety (pick from list)	Requires Improvement				
Last CQC fundamental standard rating for Premises and Equipment (pick from list)	Good				
Information for the following section is probal	bly held by a combination of info	rmation services, clinical engineer	ing (BME), and laborat	ory medicine service	es
Are computerised systems for recording patient vital signs in use? (e.g. Heart rate, respiration rate, temperature, SpO2)	System status (pick from list)	Total number of beds in institution covered by computerised systems for recording vital signs (or NA if not implemented)	Supplier name(s) and system name(s) of most significant systems (or NA if not implemented)	Year of first implementation Actual or planned (or NA if not implemented)	Patient monitoring (approx. number of devices or connected beds)
Level 1 beds	No plan at the moment				
Critical care level 3 beds	No plan at the moment				
HDU level 2 beds	No plan at the moment				
Operating theatres	No plan at the moment				
Delivery rooms	No plan at the moment				
A&E	No plan at the moment				

Institution details

Chairman: David Highton Chief Executive: Miles Scott Trust Headquarters: Maidstone Hospital, Hermitage Lane, Maidstone, Kent ME16 9QQ Telephone: 01622 729000 / 01892 823535 Information for the following section is probably held by a combination of finance, information services, clinical engineering (BME)

Capital programmes				
Does the institution have a planned capital replacement programme for IT systems and IT equipment? (pick from list)	Yes			
	Total capital spend for IT in year (software, hardware, project management), nearest £100K	Approximate capital spend on networking to improve WiFi coverage and performance (core systems, edge systems, cabling, access points, controllers and software), nearest £100K		
2017-2018				
2018-2019 (planned)				
2019-2020 (projected)				
2021-2022 (projected)				
	direct patient care at the bee staff (i.e. recording vital sign	ital spend on clinical software applications used for ct patient care at the bedside by nursing and medical (i.e. recording vital signs, medical and nursing notes, ications, care record) EXCLUDING imaging systems		
	All systems, nearest £100K	Of which, patient at risk applications (e.g. for NEWS), nearest £5K		
2017-2018				
2018-2019 (planned)				
2019-2020 (projected)				
2021-2022 (projected)				
Does the institution have a planned capital replacement programme for Medical Equipment? (pick from list)				
	Capital spend in year, nearest £100K. NB Medical equipment including portable medical equipment for diagnosis, therapy or treatment. Excluding large scale installed equipment such as radiotherapy, CT, MRI			
2017-2018				

2018-2019 (planned)	£1,300k
2019-2020 (projected)	£1,500k
2021-2022 (projected)	

Information for the following section is probably held by a combination of information services and clinical engineering (BME)

IT Networking Infrastructure	Wired network access at the bedside (pick from list)	Wireless access coverage for suitable medical software applications (pick from list)		
Level 1 beds	All bed spaces have adequate connection with spare capacity			
Critical care level 3 beds	All bed spaces have adequate connection with spare capacity			
HDU level 2 beds	All bed spaces have adequate connection with spare capacity			
Operating theatres	Mixed, some areas adequate, some with no connection			
A&E	Mixed, some areas adequate, some with no connection			
	Ration of handheld devices per bed ie smart phones, tablets (approx)	Ratio of bedside PCs to beds (approx)	Do the PCs in this area comply with the IEC6061 standard for medical equipment (pick from list)	
Level 1 beds				
Critical care level 3 beds				
HDU level 2 beds				
Operating theatres				
Early warning scores (NEWS, NEWS2 etc.)				
Which early warning score for the deteriorating patient is in use in the institution?				
No. of admissions to level 1 care per year (latest figure available)				
Number of level 1 patient bed days per year (latest figure available)				

% of level 1 patients monitored using a patient at risk scoring system such as NEWS				
Information for the following section is proba information services and clinical engineering				
Standards operating in the Trust (pick from list)				
Is the network run to the ISO80001 standard				
Does the IT department operate to the ITIL standard?		-		
Does the Trust operate a formal bring your own device policy regarding smartphones or tablets?	No			
Does Clinical Engineering (BME) hold ISO9001?	Yes			
Does Clinical Engineering (BME) hold ISO13485?	No			
Yes	Full Wi-Fi suitable for medical applications, established by wireless survey	All bed spaces have adequate connection with spare capacity	Yes in use, or in a majority of beds or currently implementing a funded system	Outstanding
No	Wi-Fi is present but coverage not adequate in all areas, funded plans are in place to remedy shortfall	All bed spaces have some connectivity but with shortfalls/no redundancy	No but funded in 2018-19 or 2019- 2020	Good
Planned	No or limited Wi-Fi provision, but with funded plans to remedy shortfalls	Mixed, some areas adequate, some with no connection	Campaigning for funding	Requires Improvement
N/A	No or limited Wi-Fi provision, NO funding in place or planned to remedy	None	No plan at the moment	Inadequate
	Status of Wi-Fi is unknown in this area			

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