

Ref: FOI/GS/ID 4565

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone  
Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

07 March 2018

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Managed Service agreements.

- 1. Do you currently have Managed Service agreement in place, either in Cardiology, Radiology, Ultrasound or for Patient Monitoring?*
- 2. If any such agreements are in place, who is your existing provider?*
- 3. What is the scope of the agreement by department and by services offered?*
- 4. When was the contract start date? When is the contract end date?*
- 5. Have there been any measurable financial or operational benefits from the agreement and what are they?*

*By Managed Service we understand any contract with a private provider which:*

- Spans multiple years*
- Includes provision of technology and services*
- Includes Service Level Agreements and KPIs*
- Has an element of risk transfer for pricing and service delivery*
- There is an element of performance risk transfer to the contracting party*

To the best of our knowledge the Trust does not have any MES agreements for Cardiology, Radiology, Ultrasound or for Patient Monitoring.