

Ref: FOI/GS/ID 4131

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone Kent

ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

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## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to HCR Services.

- 1) Does the Trust have an agreement to use HCR Services either under contract, via a purchase/supply order or some other agreement?
- a. If yes, please would you answer the following questions?
- i. Is this under contract?
- ii. When did it start?
- iii. When does it end?
- iv. Is the Trust paid additional monies by HCR Services above the amounts to be recovered?
- b. Is this via some other agreement?
- i. What kind of Agreement?
- ii. When did it start?
- iii. When does it end?
- iv. Is the Trust paid additional monies by HCR Services above the amounts to be recovered?
- 2) In relation to the HCR Services, what is required from the emergency department(s)?
- a. To collect data on attendees who have suffered a 3rd party accident and send on to HCR services (with appropriate permission)?
- i. If yes, how is the permission obtained?
- b. To pass every patient a leaflet on HCR Services?
- c. To only pass patients who have suffered a 3rd Party Accident a leaflet on HCR Services?
- 3) In relation to the HCR Services and the above, is there a requirement for this service to be operated elsewhere within the hospitals (Wards, Ambulatory, Outpatients?)
- 4) If possible please enclose a scan/copy of any literature that would be passed to a patient.
- 5) In brief please explain how HCR services improve the revenue to be recovered via the NHS Injury cost recovery scheme? (What else do they do that would not be done otherwise?)

- 1. No
- 2. to 5. Not applicable