Maidstone and MHS Tunbridge Wells

Ref: FOI/GS/ID 4395

and nust

Please reply to:

FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net

22 January 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Continuing Healthcare.

Can I ask for the following information on Continuing Healthcare packages provided to patients being treated at hospitals managed by your Trust?

2. How many patients died within hospital while awaiting the start of a NHS Continuing Healthcare care and support package in the financial years 2016/17, 2015/16 and 2014/15? Please could I have this information broken down by financial year?

3. How many patients in the last four financial years have waited more than a) one week b) one month to receive a care and support package after being found eligible for NHS Continuing Healthcare? Please could I have this information broken down by financial year for the years 2016/17, 2015/16 and 2014/15?

4. What was the longest wait between a patient being found eligible for NHS Continuing Healthcare and receiving a care and support package in the financial years 2016/17, 2015/16 and 2014/15? Please could I have this information broken down by financial year?

2) This Trust gathers delayed transfers of care information once a week as a snapshot on a Thursday. This question has been answered by counting the CHC and Fast Track patients who died within one week of the snapshot date. This Trust does not hold a flag to mark CHC patients electronically therefore CHC and Fast Track patients have been identified from the free text comment held against each patient.

April 2014 – March 2015: 18 patients April 2015 – March 2016: 31 patients April 2016 – March 2017: 38 patients

3a) It has not been possible to answer this question within the time allowed for FOI requests because not all the data is held electronically. The Trust has

estimated that it will cost more than the appropriate limit to consider your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with your request and we will not be processing your request further.

3b) It has not been possible to answer this question within the time allowed for FOI requests because not all the data is held electronically. The Trust has estimated that it will cost more than the appropriate limit to consider your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with your request and we will not be processing your request further.

4) This information is not held electronically. This Trust records the number of days delayed from the point at which the patient is classed as a delayed transfer of care; the date from which the patient is found eligible for NHS Continuing Healthcare could be days later.