Maidstone and **MHS** Tunbridge Wells

Ref: FOI/CAD/ID 3206

NHS Trust

Please reply to: FOI Administrator Trust Management Service Centre

Maidstone Hospital Hermitage Lane, Maidstone Kent, ME16 9QQ Email: mtw-tr.foiadmin@nhs.net

04 January 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to physical attacks on Trust premises 2011 to 2016. Please accept my apologies for the very lengthy delay in responding to your request.

We have updated the information to include the financial year 2016/2017.

1) How many physical attacks have there been on premises owned by your Trust in each of the last five financial years by patients on a) patients b) staff c) visitors? 2) How many physical attacks have there been on premises owned by your Trust in each of the last five financial years by staff on a) patients b) staff c) visitors? 3) How many physical attacks have there been on premises owned by your Trust in each of the last five financial years by visitors on a) patients b) staff c) visitors? By 'physical attacks' I mean any physical attack by one person on another person reported to or collected by your trust, or reported by your trust to the police or any other law enforcement agency.

Please see the below table.

	11/1 2	12/1 3	13/1 4	14/1 5	15/1 6	16/1 7	Tota I
Patient Incidents	88	64	94	138	150	164	698
Diagnosis not normally possible at the time of the incident	0	0	0	0	1	21	22
Non-physical assault (threats to assault and threatening behaviour)	0	0	1	9	16	0	26
Abuse - other	28	22	22	0	0	0	72
Disruptive, aggressive behaviour - other	16	3	8	0	0	0	27
Other Disruptive Behaviour (Argumentative, other non physical behaviours preventing staff from carrying on their work, inc bullying)	0	0	7	50	62	2	121
Self-harming behaviour - other	7	9	7	12	11	0	46
Physical abuse, assault or violence	12	12	8	0	0	0	32
Physical Assault (Actual physical assault, whether intentional or reckless, e.g., self-inflicted drunkenness, self-inflicted drug abuse, etc.)	0	0	6	30	30	54	120
Racial	0	0	0	1	0	0	1
Attempted suicide, whether proven or suspected	3	2	8	5	2	11	31
Sexual (Any act involving sexual abuse)	0	0	1	4	2	5	12
Sexual	0	2	3	0	0	0	5
Self harm	5	3	4	8	4	22	46
Suicide (completed), whether proven or suspected	1	0	0	0	0	0	1
Verbal (Swearing or other discriminatory language)	0	0	5	14	15	43	77
Verbal abuse or disruption	15	9	14	0	0	0	38
Assault with a weapon (Actual physical assault, whether intentional or reckless using a weapon, e.g., furniture, equipment, knife etc.)	0	0	0	5	7	6	18
Assault etc. with a weapon	1	2	0	0	0	0	3
Private Patient Incidents	0	0	1	0	1	0	2
Disruptive, aggressive behaviour - other	0	0	1	0	0	0	1
Physical Assault (Actual physical assault, whether intentional or reckless, e.g., self-inflicted drunkenness, self-inflicted drug abuse, etc.)	0	0	0	0	1	0	1
Public Incidents i.e. Visitors, Contractors, members of the public	3	12	8	22	17	8	70
Non-physical assault (threats to assault and threatening behaviour)	0	0	0	0	1	2	3
Abuse - other	3	10	3	0	0	0	16
Disruptive, aggressive behaviour - other	0	0	1	0	0	0	1
Other Disruptive Behaviour (Argumentative, other non physical behaviours preventing staff from carrying on their work, inc bullying)	0	0	1	9	7	0	17
Physical Assault (Actual physical assault, whether intentional or reckless, e.g., self-inflicted drunkenness, self-inflicted drug abuse, etc.)	0	0	1	2	2	1	6
Non-physical assault (threats to assault and threatening behaviour)						1	1

Chairman: David Highton Chief Executive: Jim Lusby Trust Headquarters: Maidstone Hospital, Hermitage Lane, Maidstone, Kent ME16 9QQ Telephone: 01622 729000/01892 823535 Fax:01622 226416

Verbal (Swearing or other discriminatory language)	0	0	2	11	5	4	22
Verbal abuse or disruption	0	2	0	0	0	0	2
Assault with a weapon (Actual physical assault, whether intentional or reckless using a weapon, e.g., furniture, equipment, knife etc.)	0	0	0	0	2	0	2
Staff Incidents	160	233	222	237	274	203	132 9
Non-physical assault (threats to assault and threatening behaviour)	0	0	0	2	22	15	39
Abuse - other	20	38	20	0	0	0	78
Disruptive, aggressive behaviour - other	28	34	24	0	0	0	86
Other Disruptive Behaviour (Argumentative, other non physical behaviours preventing staff from carrying on their work, inc bullying)	0	0	19	67	55	1	142
Self-harming behaviour - other	0	1	0	1	0	0	2
Treatment, procedure - other adverse event	0	0	0	0	1	0	1
Physical abuse, assault or violence	69	96	4	0	0	0	169
Physical Assault (Actual physical assault, whether intentional or reckless, e.g., self-inflicted drunkenness, self-inflicted drug abuse, etc.)	0	0	91	95	118	103	407
Racial	0	2	2	2	3	1	10
Attempted suicide, whether proven or suspected	0	1	0	0	0	0	1
Sexual (Any act involving sexual abuse)	0	0	0	4	6	5	15
Sexual	3	0	1	0	0	0	4
Non-physical assault (threats to assault and threatening behaviour)	0	0	0	2	5	6	13
Verbal (Swearing or other discriminatory language)	0	0	15	51	51	61	178
Verbal abuse or disruption	39	51	39	0	0	0	129
Assault with a weapon (Actual physical assault, whether intentional or reckless using a weapon, e.g., furniture, equipment, knife etc.)	0	0	5	13	13	11	42
Assault etc. with a weapon	1	10	2	0	0	0	13
Trust Incidents	1	7	3	2	0	2	15
Abuse - other	1	3	0	0	0	0	4
Disruptive, aggressive behaviour - other	0	1	0	0	0	0	1
Other Disruptive Behaviour (Argumentative, other non physical behaviours preventing staff from carrying on their work, inc bullying)	0	0	2	1	0	0	3
Physical abuse, assault or violence	0	1	0	0	0	0	1
Physical Assault (Actual physical assault, whether intentional or reckless, e.g., self-inflicted drunkenness, self-inflicted drug abuse, etc.)	0	0	0	1	0	0	1
Verbal (Swearing or other discriminatory language)	0	0	1	0	0	2	3
Verbal abuse or disruption	0	2	0	0	0	0	2
Totals:	252	316	328	399	442	377	211 4

Chairman: David Highton Chief Executive: Jim Lusby Trust Headquarters: Maidstone Hospital, Hermitage Lane, Maidstone, Kent ME16 9QQ Telephone: 01622 729000/01892 823535 Fax:01622 226416