

Ref: FOI/GS/ID 4445

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Fax machines.

- 1. Do you have an electronic fax management system (a fax server)?*
- 2. How many manual fax machines do you have? Please answer this as of 1 April 2017 and as of 1 April 2010?*
- 3. What is the annual maintenance cost of the fax machines within your Trust or associated sites? Please answer this as of 1 April 2017 and as of 1 April 2010?*
- 4. How old is your oldest manual fax machine currently in use? What date was it purchased?*

1. At the Tunbridge Wells Hospital (TWH) site yes with faxes delivered to downstream MFDs, all other sites are standalone faxes.
2. Assuming manual faxes are those not connected to the TWH fax server we have approx. 138 manual fax machines based upon a listing of analogue phone lines.
3. Manual faxes are not maintained under a centralised maintenance agreement. Those MFDs connected to the fax server at TWH are part of the centralised printing maintenance contract so there is no maintenance charge for these fax machines as they are integral components of the MFD.
4. Unknown