

Ref: FOI/GS/ID 4348

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane

> Maidstone Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

04 January 2018

Freedom of Information Act 2000

Thank you for your request for review of the Trust handling of your FOI request reference FOI/CAD/ID 4348 and the information disclosed.

The questions on your original request are as follows:

For each of the past five financial years (2012/13-16/17) please tell me the following:

- 1. The total number of allegations of sexual harassment your trust has recorded in each of the last five years broken down by year.
- 2. For each of the five years please break those totals down to the following: Patient on staff sexual harassment

Staff on staff sexual harassment

Staff on patient sexual harassment

Patient on patient sexual harassment

3. Alongside each of the categories listed in 2, please state the outcome of the complaint. For example unsubstantiated, written warning, dismissed, training requirement, police informed.

Having carried out a review of your request the Trust is able to supply the information detailed attached.

Detail	Reported	Description (Policies)	Lessons learned	Action taken (Investigation)
Abuse etc of Staff by patients	2014	Masturbating in public area.		Patient informed that inappropriate behaviour is not tolerated.
Abuse etc of Staff by patients	2014	Inappropriate touching		For nurses to go in room in two's.
Abuse etc of Staff by patients	2015	Inappropriate touching	Pt does not have capacity and unaware of behaviour.	Staff advised to attend to patients where possible in two's if patient appears aggressive and verbally abusive
Abuse etc of Staff by patients	2015	Inappropriate touching	Pt known to have frontal lobe dementia	Avoid younger staff having contact.
Abuse etc of Staff by patients	2016	Inappropriate touching		behaviour is unacceptable.
Abuse etc of Staff by patients	2016	Inappropriate touching	Patient was not able to explain what he was doing due to his cognitive impairment.	Security called. Reported the incident to Site Practitioner, Security and Police.
Abuse etc of Staff by patients	2016	behaved inappropriately towards female staff, this includes sexual innuendo, attempting to slap 2 nurses on the bottom, etc.		patient was asked to behave in an appropriate manner towards staff, no further incidents reported.
Abuse etc of Staff by patients	2017	Inappropriate touching	Patient with acute on chronic confusion, Delirium	Had been administered Haloperidol to settle
Abuse etc of Staff by patients	2017	Inappropriate touching	Staff member does not wish to report incident to the police	Security called. Later became aggressive and was arrested on AMU.
Abuse of staff by other staff	2013	Inappropriate touching		Reported to Police. No case established
Abuse of staff by other staff	2015	Inappropriate touching		Agency nurse blocked from working at trust
Abuse of staff by other staff	2017	Informed of inappropriate behaviour towards CSW		Staff members having personal conversations at work and misunderstanding developed

Detail	Reported	Description (Policies)	Lessons learned	Action taken (Investigation)
Abuse by the staff to the patient	2013	Inappropriate touching		Case review found Dr's case management to be satisfactory and appropriate. Chaperone policy to be followed at all times
Abuse by the staff to the patient	2013	Inappropriate touching		Unfounded allegation
Abuse by the staff to the patient	2013	Inappropriate touching		Trust disciplinary policy being followed
Abuse by the staff to the patient	2014	Inappropriate touching		No evidence to support allegation
Abuse by the staff to the patient	2015	Inappropriate touching		They have not been able to ascertain who the alleged perpetrator was. On the available evidence, they had no further lines of enquiry to complete
Abuse by the staff to the patient	2017	Inappropriate touching		allegations were not substantiated
Abuse etc of patient by patient	2017	Inappropriate touching		Security called. Police contacted. Ward had taken reasonable steps to safeguard all patients
Abuse by the visitor to the patient	2013	inappropriate touching		safeguarding review strategy meeting Police investigation.
Abuse - other	2014	Masturbating in public area.		Patient awaiting admission to a psychiatric bed
Abuse - other	2016	Masturbating in public area.		patient complex needs in terms of his learning difficulties and challenging behaviour. New interventions put in place.