

Maidstone and Tunbridge Wells



NHS Trust

Ref: FOI/GS/ID 4285

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to WiFi provider contracts.

- 1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.*
- 2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.*
- 3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.*
- 4. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.*
- 4. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.*
- 5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.*
- 6. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.*
- 7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.*
- 8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.*
- 9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.*

10. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.*

IF the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If this service is provided in-house please provide me with:

1. *Number of Users*
2. *Number of Locations/Site*
3. *End User Offer*
4. *Manufacturer Name/Brand*
5. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi*

IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

1. *Current Provider*
2. *Number of Users- This is normally the total number of staff with the organisation.*
3. *Contract Description- Please can you provide me with a brief contract description of the overall contract.*
4. *Contract Expiry Date- Please*
5. *Contract Review Date*
6. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.*

1. Equipment is Cisco and this is maintained by a in house ICT Team. 3rd party support is provided by Block Solutions as a component of a infrastructure maintenance agreement.
2. Capital cost only – see above
3. Variable but for each of the two hospitals there are 950 to 1050 concurrent users.
4. In house
5. The service is provided at the two main hospital locations and Magnitude House
6. Trust users & guest users – unlimited access
7. Cisco
8. The solution and this is maintained by a in house ICT Team
9. As above the infrastructure support agreement with Block is believed to have started in Q1 2015.
10. The infrastructure support agreement with Block is believed to expire in Q1 2018
11. This falls under the remit of Michael Beckett, Interim Director of Health Informatics, E-mail: michael.beckett@nhs.net