

Ref: FOI/GS/ID 4302

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to debt collection services.

1. How much money has your trust spent on debt-collection services over the last three financial years?

Please provide this information broken down by financial year for 2014-15, 2015-16, and 2016-17.

2. For the same three financial years, please state how much money was collected by these debt-collection services?

Please break down by the same years as above.

3. At the end of the financial year, what was the largest outstanding debt owed by a single patient? (to clarify, this question refers only to individuals, not companies). Please provide the sum, and state whether the patient was a British patient who had undergone private treatment, or a patient from overseas. Please state what services treatment they received.

1. Nil. All collection is done in-house.

2. Not applicable.

3. Due to the very small number of cases and in order to protect patient confidentiality the Trust has therefore decided that such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.