

Ref: FOI/CAD/ID 3970

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

23 August 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Injury Cost Recovery.

I am researching NHS income for the cost of treating accident victims, including the process for recovering money owed from third parties. Please provide all of the information that you are able, leaving cells blank where this is not possible and indicating in the notes column why this is not possible.

1	Does the trust record third party patient incidents at the point of entry / treatment?	No
a.	If yes, what system is used to record incidents?	Not applicable
2	Please describe the process through which the trust receives income relating to third party patient incidents (e.g. road traffic accidents), including how data is initially recorded, money recovered, reconciled and reported. Please explain all data flows, systems used and organisations involved, including what information is required:	The Trust receives income via the Department of Health Compensation Recovery Unit once a claim has been finalised. The DoH supplies all data submitted by a claimant which the Trust verifies using our Patient Centre database and Symphony database.

3	Does the trust proactively recover money from insurance companies / solicitors for the treatment of patients involved in 3rd party patient incidents (e.g. road traffic accidents), or is money recovered when patients make a claim?	No
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4	Who is responsible for third party (injury) cost recovery at the trust? Please provide the following information:	The Trust considers the names and telephone numbers requested exempt under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees. These members of staff are not of sufficient senior level where there is reasonable expectation that this information would be released into the public domain. The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.	This information falls under the remit of the Finance Director Steve Orpin. To contact members of the board, please contact the Executive secretarial team on telephone 01622 226412.
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5	Please provide the following data. Where values are unknown or cannot be reported, please comment in the notes column:		2014/15	2015/16	Notes
	No. of third party patient incidents recorded by the trust:				
	Road traffic				unknown
	Occupational				unknown
	Public property				unknown
	Other categorised				unknown
	Total				unknown
	Recorded cost of treatment:				unknown
	Road traffic				unknown
	Occupational				unknown
	Public property				unknown

Other categorised			unknown
Total			unknown
Total trust income relating to third party patient incidents:	£1,038,781.00	£953,669.00	
Road traffic			unknown
Occupational			unknown
Public property			unknown
Other categorised			unknown
Total			unknown
No. of cases registered by the DWP Compensation Recovery Unit (CRU):	666	573	
Road traffic			unknown
Occupational			unknown
Public property			unknown
Other categorised			unknown
Total			unknown
No. of settlements recorded by the CRU:	100	94.00	
Road traffic			unknown
Occupational			unknown
Public property			unknown
Other categorised			unknown
Total			unknown
Total recoveries made to the trust by the CRU:	£115,703.00	£67,484.00	
Road traffic			unknown
Occupational			unknown
Public property			unknown
Other categorised			unknown
Total			unknown
What overall percentage of identified claims resulted in money being recovered by the CRU?	15.00%	16.00%	
What is the average time (weeks) it take for the DWP CRU to recover money from the initial point of identifying that money is owed to the trust?	6	8	

6	Does the organisation use any third party systems / services to support the recovery of money relating to third party incident claims? If so please provide the following details for all systems / services:	Name of System(s)/Service(s)	None used
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