

Ref: FOI/CAD/ID 3992

Please reply to:

FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

24 August 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to DTOC and self-funding patients.

DTOC and Self-Funding Patients

- 1. How many self-funding adult social care patients waiting for placements causing DTOCs in 2015-16, 2016-17 and 2017 to date?
- 2. Are there currently any care home placements and / or care package brokerage services being offered to the self-funders at the moment?

 MH / Alcohol Related A&E Admissions
- 3. How many Alcohol and Mental Health A&E admissions and related occupied bed days? And total cost for this?
- 4. Is there an Alcohol Nurse Liaison service available at the hospital? Acute Bed Days DTOCs
- 5. What is the average cost of an acute hospital bed in your NHS Trust
- 6. The gross cost to the Trust due to delayed transfers of care (DTOC) (before taking into account reimbursements from local authorities).
- 7. The gross cost to the Trust due to delayed transfers of care where Social Care was responsible for the delay (before taking into account reimbursements from local authorities).
- 8. The total sum received from local authorities in reimbursements for delayed transfers of care.
- 9. How many bed days were lost as a result of delayed transfers of care in your NHS Trust for the years 2014/2015, 2015/2016 & 2016 /2017
- 10. What is the longest time (in days) one patient has been a delayed transfer of care (DTOC) in your NHS Trust for the years 2014/2015 2015/2016 2016/2017
- 11. In each case, please provide the age of the patient and reason for the delay and responsible CCG/local authority.
- 12. What is the longest time in (in days) one patient has been a delayed transfer of care awaiting further assessment in your NHS Trust for the years 2014/2015 2015/2016 2016/2017.
- 13. In each case, please provide the age of the patient and responsible CCG/Local authority

- 14. Has the Trust ever taken legal action to remove a patient whose transfer of care was delayed? a) If so please provide details of when and the reason for delay in transfer of care and responsible CCG/local authority Contact Details
- 15. Discharge and DTOC lead within the Trust
- 16. Alcohol Liaison Service
- 1. Number of self-funded (or self-funded jointly with Health or Social Services) patients waiting for placements in the following DTOC categories:

Reason for Delay	April 2015-March 2016	April 2016 – March 2017	1 st -30 th April 2017
D i). Awaiting residential home placement or availability	28	36	<5
D ii). Awaiting nursing home placement or availability	52	66	<5
E. Awaiting care package in own home	29	44	<5
F. Awaiting community equipment and adaptations	6	6	<5
G. Patient or Family choice	48	24	<5

Please note:

- 1) A small number of patients may have been waiting across the March-April boundary and would therefore be counted twice, both in the older year and in the newer year.
- 2) For some patients the reason for the delay changes whilst they are waiting or they may have more than one period of delayed transfer during the year. In these cases they have been categorized under the latest reason in the course of the year, i.e. the most recent reason.
- 3) This Trust collects DTOC data as a snapshot each Thursday and extrapolates for the week. It is possible that some patients with short waits, i.e. under a week, would not appear on our lists. For example, a patient who was waiting from Saturday to the following Tuesday would not be counted.
- 2. There are no care package brokerage services.
- 3. This has been calculated using a large number of ICD10 codes (243 in total) in order to catch everything that could relate to Alcohol and Mental Health A&E admissions. This is for all admissions in the relevant financial years with an admission method of '21' which is from A&E. We have shown the sum of the length of stay which will give the occupied bed days figure. Please note that it is using the relevant codes in the primary position only so that it only gets those for which this diagnosis was the reason for the

admission as opposed to being additional information. No information relating to the cost is available.

	No. of adm	Sum of LOS
2015/16	406	1999
2016/17	289	1778
Apr-17	33	173

- 4. The Trust does not have a dedicated Alcohol liaison nurse- There is an alcohol referral on the patient administration system.
- 5. £235 (in 2016/17)
- 6. No information available
- 7. No information available
- 8. Nil

9.

Number of bed days lost due to DTOC
9,847
14,943
17,781

Please note:

- 1) This Trust collects DTOC data as a snapshot each Thursday and extrapolates this figure to obtain the bed days lost each week.
- 10. & 11.

Year	Longest time (days)	Age	Reason for delay	CCG / Local Authority
2014/2015	60	88	Awaiting care package in own home	At different times: NHS High Weald Lewes Havens and East Sussex County Council
2015/2016	95	50	Housing	West Kent CCG
2016/2017	143	90	Awaiting nursing home placement or availability	Self-funded

For this question, DTOC patients classed as 'Awaiting Completion of Assessment' (category A) have been selected.

Please note that the category can change in the course of the patient's stay; the following patients could have begun their wait for a different reason, e.g. waiting for a residential home, but then needed to be re-assessed and so the category could have changed to A.

The waiting time in each case is the number of days from the time that the patient was fit enough to leave acute care until the end of the reassessment period. Please note that this is not necessarily the same as the number of days that the re-assessment took to complete.

Year	Longest time (days)	Age	CCG / Local Authority
2014/2015	46	53	At different times:
			West Kent CCG and
			Kent County Council
2015/2016	69	47	At different times:
			West Kent CCG and
			Kent County Council
2016/2017	27	88	At different times:
			Kent County Council
			Self-funded

- 14. No
- 15. Dawn Hallam, KENT COMMUNITY HEALTH NHS FOUNDATION TRUST, Head of Service Intermediate Care, dawn.hallam@nhs.net
- 16. The Trust does not have a specific alcohol liaison service