



South East
Commissioning Support Unit

MAIDSTONE AND TUNBRIDGE WELLS NHS TRUST

EPRR Assurance Audit Report

September 2015

SOUTH EAST / CSU

Date	Version	Author	Notes
10.09.15	1	Josh Tarling SECSU	

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Assurance Visit

South East CSU Business Resilience Team conducted a visit to Maidstone and Tunbridge Wells NHS Trust to conduct an audit of their Emergency Planning Response and Recovery (EPRR) preparedness against the NHS England EPRR Core Standards. The purpose of the visit was to enable the trust to provide assurance to their commissioner as to the level of their preparedness

Audit Details

Date of audit	09 September 2015
Location of Audit	Pembury Hospital
Auditors	Josh Tarling (SECSU) on behalf of West Kent CCG
Provider representatives	John Weeks, Julie Elphick

Areas Investigated

The audit looked for evidence against the cores standards identified by NHS England as being required to be in place by Acute Healthcare Providers. The four investigated areas were:

- EPRR Core Standards
- Pandemic Influenza “deep dive” additional standards
- HazMat/ CBRN Core Standards
- HazMat/ CBRN Equipment Checklist

Audit Results

MTW were able to provide evidence to demonstrate the following rates of compliance:

	Green (full compliance)	Amber (plans to address gaps on annual work programme)	Red (significant gaps with no plans to address)
EPRR Core Standards	33/33	0/33	0/33
Pandemic Flu Deep Dive standards	4/4	0/4	0/4
Hazmat/ CBRN Standards	13/13	0/13	0/13
Hazmat/ CBRN equipment check	32/32	0/32	0/32

Full audit results are appended to this report.

Based on the NHS England levels of assurance below we conclude that Maidstone and Tunbridge Wells NHS Trust meets the requirements for full compliance.

Compliance Level	Evaluation and Testing Conclusion
Full	Arrangements are in place that appropriately addresses all the core standards that the organisation is expected to achieve. The Board has agreed with this position statement.
Substantial	Arrangements are in place however they do not appropriately address one to five of the core standards that the organisation is expected to achieve. A work plan is in place that the Board has agreed.
Partial	Arrangements are in place, however they do not appropriately address six to ten of the core standards that the organisation is expected to achieve. A work plan is in place that the Board has agreed.
Non-compliant	Arrangements in place do not appropriately address 11 or more core standards that the organisation is expected to achieve. A work plan has been agreed by the Board and will be monitored on a quarterly basis in order to demonstrate future compliance.

Audit Narrative

MTW continue to demonstrate among the highest levels of compliance across the providers in Kent. The Commissioner can be assured that the trust has in place all necessary and reasonable measures to respond appropriately to both external major incidents and internal business continuity and service disruptions.

In addition to this assurance process MTW were recently subject to a CQC audit which focused heavily on emergency preparedness. The CQC report identified high levels of competency and staff awareness as well as up to date procedures and extensive training.

The commissioner should also be aware that MTW demonstrates good practice in a number of EPRR related area including;

- Developing Strategic and Tactical hospital commander courses in collaboration with NHS England
- Leading multi-agency work around hospital evacuation
- Providing CBRN training services to other hospital trusts
- On track to achieve ISO 22301 Business Continuity Accreditation for their Estates functions.