

Ref: FOI/CAD/ID 3819

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Translation services.

- 1. How much did your Trust pay for the services of translators for patients in each of the last three financial years? (i) 2013/14, (ii) 2014/15 and (iii) 2015/16?*
- 2. If possible please state what the most expensive hourly rate was which language it was for and how many hours were purchased at this rate?*

1. A large part of the information requested can be found on the Trust website under Freedom of Information. The Trust uses an outside source to provide translation and interpreting services. The total amount paid for translation services in 2015/16 was £12,769. However this figure is the amount of invoices paid within that year and not the services provided in that year.

2. This information is not held electronically and would involve a manual search of all invoices for the years requested. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.