

Ref: FOI/CAD/ID 3767

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent, ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Translation and Interpretation services 2012-2016.

For the last four financial years, please provide the following details:

- 1. How much your trust has spent on the translation of written information for patients or carers?*
- 2. How much your trust has spent on translation/interpreter services?*
- 3. How much your trust has been spent on the employment of translators/interpreters?*
- 4. How much your trust has spent on employing advocates for non-English speakers?*
- 5. Which languages did your interpreters/translators work from or to?*
 - a) Please list each language*
 - b) Please list the number of interpreters/translators who worked for you in each language*
 - c) Please list how many times the interpreters/translators worked for you in each language.*

1. & 2.

A large part of the information requested can be found on the Trust website under Freedom of Information. The Trust uses an outside source to provide translation and interpreting services. The amount paid for translation services in 2015/16 was £12,769. However this figure is the amount of invoices paid within that year and not the services provided in that year.

3. The Trust uses an outside source to provide translation and interpreting services.

4. The Trust uses an outside source to provide translation and interpreting services.

5.

- a. This information is not held by the Trust
- b. This information is not held by the Trust
- c. This information is not held by the Trust