Maidstone and **MHS** Tunbridge Wells

Ref: FOI/CAD/ID 3093

NHS Trust

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane, Maidstone Kent, ME16 9QQ Email: mtw-tr.foiadmin@nhs.net

28 February 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to safe staffing.

1. What evidence-based tool(s) do you use to measure or manage safe nurse/ midwife staffing levels?

2. What indicators do you use to assess safe nurse / midwife staffing levels in your Trust?

2a) Staffing specific indicators

2b) Care quality indicators

3) Staffing levels

a) How many day time shifts on general acute wards operate with an average of more than 8 patients per RN each month since July 2014?

b) What is the trust adult acute daytime average RN: patient ratio achieved

(not scheduled) for Monday to Friday and for Saturday and Sunday? 1:6

c) Can you provide the average NHPDD on acute wards for June 2015?

d) What is outcome data used /presented at board level?

Please see the completed form:

Safer Nursing Care Tool (Shelford)

2.

2a) Staffing specific indicators

Indicators	Figures/results from Board meeting 1	Figures/results from Board meeting 2 (most recent mtg)	N/a indicator not used by Trust	N/a indicator not discussed at last two Trust Board mtgs
overall average percentage of planned day and night for nursing and care staff in hospital(s) which are filled	Jan '16 (Dec '15 data) 99.8%	Feb '16 (Jan data) 104.1		
staff WTE % turnover	10.3% (All staff groups)	10.3		
staff WTE vacancies	581.4 (all staff groups)	592.6		
staff % sickness levels	3.9%	3.7%		
nursing hours per patient day (NHPPD)	Not collected			
Other, please specify:				

2b) Care quality indicators

Indicators	Figures/results from Board meeting 1	Figures/results from Board meeting 2 (most recent mtg)	N/a indicator not used by Trust
Summary hospital-level mortality index (SHMI)	102	102.6	
Hospital standard mortality ratio (HSMR)	106	104	
Bed occupancy rates	87.9%	93.4	
Readmission rates Readmission rates with related condition Readmission rates with unrelated condition.			
No. of healthcare associated infections (HCAIs) reported	0	0	
No. of hospital acquired pressure ulcers reported Grade 4 Grade 3 Grade 2 Grade 1	10 total for Trust	15 total for Trust	

Total No. of falls reported No. of those falls reported which resulted in harm	7	4	
Other quality clinical outcomes reported, please specify:			

3) Staffing levels

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a)	How many day time shifts on general acute wards operate with an average of more than 8 patients per RN each month since July 2014?	Nil; for more than 2 hours as staff are generally redeployed from other areas
b)	What is the trust adult acute daytime average RN: patient ratio achieved (not scheduled) for Monday to Friday and for Saturday and Sunday?	1:6
c)	Can you provide the average NHPDD on acute wards for June 2015	Not collected routinely.

d) What is outcome data used /presented at board level?	Percentage fill rates Pressure ulcer incidence, falls incidence, FFT satisfaction and response rates. 6 monthly reviews make reference to acuity & dependency, Royal College and other professional body recommendations
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