

Ref: FOI/CAD/ID 4055

Please reply to:
FOI Administrator
Trust Management
Service Centre
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

01 June 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to cyber-attack in May 2017.

- 1) Please provide the total financial cost to the trust caused by/associated with the 'cyber-attack' of May 2017 (please include any costs including processes changed, e.g. cost of couriers to send scans to other hospitals, external assistance required, additional staffing, revenue lost)*
2) Please provide details of the amount, and nature/rough description, of any cancelled appointments or operations.

1) The trust has applied Section 31 (1)(a) of the FOI Act (Law Enforcement) to this question as providing this could compromise the security of the Trust's network / data and might materially cover activity which forms part of ongoing criminal investigations

Note: The information which has been withheld is exempt from disclosure under section 31(1)(a) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures. It is the view of this trust's Information security function that disclosure of the information above would prejudice our ability to resist cyber-attacks, etc. on our systems.

2) The Trust did not cancel any appointments.