

Ref: FOI/CAD/ID 3763

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Missing medical records 2013-2016.

- *Over the last four years how many medical records went missing? Can I have that data broken down by year?*
- *How many incidents was this? Can I have that data broken down by year?*
- *As a result of these lost records how many procedures were a) delayed/postponed b) cancelled. Can I have that data broken down by year?*
- *What procedures were a) delayed/postponed b) cancelled. Can I have that data broken down by year?*

I would like all this data by calendar years please.

The number of outpatient notes that went missing is as follows, the Trust does not have the data for 2013, and the 2016 figure is up to November as the December figure is not available. This figure is also the number of incidents, every case of missing patient notes is classed as an incident.

2014 Jan - Dec	8591
2015 Jan - Dec	7974
2016 Jan-Nov	6484

There were the following number of cancelled operations which are NOT as a result of the previous figures quoted but rather are stand alone, i.e. these are the number of Operations cancelled with a comment field indicating missing or no notes. This is not a cancelled by drop down list reason that can be selected so is fully relying on free text. This is separate from the outpatient missing notes and cannot be linked to the outpatient missing records. The following is the number of cancelled operation for patients which were due to be inpatients but had to have their operation cancelled and the free text indicates it was due to lack of notes or insufficient notes.

Row Labels	Count of CasenoteNumber
2013	11
2014	24
2015	25
2016	16
Grand Total	76

Of the above number of cancelled operations due to missing or no sufficient notes, they can be broken down as follows into specialty but the detail of the actual procedure is a free text field.

Row Labels	2013	2014	2015	2016	Grand Total
E.N.T.	2	3	6		11
GYNAECOLOGY	1	2	4	4	11
LOWER GI SURGERY		2			2
Ophth ExtraSessions		4	1		5
OPHTHALMICS	5	9	5	7	26
ORTHOPAEDIC		3	2	3	8
PAIN CONTROL			1		1
PP Ortho Nhs Outsourced		1			1
Upper GI Extra Session	1				1
UPPER GI SURGERY			2	1	3
UROLOGY	2		2	1	5
UROLOGY EMERGENCIES			1		1
VASCULAR			1		1
Grand Total	11	24	25	16	76