

Ref: FOI/CAD/ID 3587

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04 January 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to medical and surgical outliers 2013 – 2016.

In each of the financial years 2013-14, 2014-15 and 2015-16 (i.e. give figures for each year separately) please supply the following information:

- 1. How many patients were a) medical b) surgical outliers – i.e. in a bed in another department's ward?*
- 2. How many of these a) medical and b) surgical outliers were over the age of 65?*
- 3. How many patients were moved between wards during their stay a) 3 times b) 4 times c) 5 times or more? In each category, how many patients were over the age of 65?*
- 4. On how many occasions were patients moved between 8pm and 8am?*
- 5. How many patients were "boarded" – i.e. taken to a ward where they waited until a permanent bed was ready?*
- 6. What was the a) average b) maximum time that patients were "boarded" for?*

During times of escalation during winter it is sometimes necessary to place patients who are waiting to be discharged home as outliers in another ward. Whilst these patients may not be in the correct ward they will continue to be seen every day by their specialist team and matron to ensure they get the best treatment and care.

1.

Outliers:	2013/14	2014/15	2015/16
Medical	15797	13875	15361
Surgical	8769	14736	10241

2.

Of which, over 65:	2013/14	2014/15	2015/16
Medical	11245	9916	10730
Surgical	4740	9199	6117

3.

Ward moves:	2013/14	2014/15	2015/16
3 times	94	92	109
4 times	54	67	58
5 or more times	21	12	14

4.

All transfers	2013/14	2014/15	2015/16
Between 8pm and 8am	11,351	11,066	9,841

5. and 6.

These patients would be admitted to the CDUs at Maidstone and Tunbridge Wells NHS Trust. It is not possible to identify electronically those patients who were waiting for a bed and those who were waiting for anything else, including test results, first before a decision was made to admit.