

# Maidstone and Tunbridge Wells

NHS Trust

Ref: FOI/CAD/ID 3610

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital, Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

04 January 2017

## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Electronic staffing systems.

- 1) *Does your trust (or has your trust plans to) use any electronic systems in relation to human resource activities, rostering/timetabling staff, or recruiting/provisioning for locums?*
- 2) *If so, for each system your trust uses, please provide the following:*
  - A) *What is the name of the software?*
  - B) *How much did the system cost / how much will it cost?*
  - C) *When was / will your system be deployed ("go live" date)?*
  - D) *What are the main functions of the system (e.g. recruiting nursing staff, timetabling junior doctors, etc.)?*
- 3) *If data exists, for each system, please indicate:*
  - A) *What cost savings were projected at deployment of the system?*
  - B) *What cost savings are being realised by the system in actuality?*

System Name	ESR	Staff Bank	RosterPro Central	e-Expenses
<b>Name of Supplier</b>	IBM (N3 Central)	SMART (HMT)	SMART (Kronos)	Software Europe
<b>System Function</b>	Used as operation database for Human Resource management and payroll functions.	Used to manage requests and fulfilment of temporary staffing requirements.	Used to create and manager staff rosters for the deployed workforce.	Used to manage the submission, validation, authorisation and processing of staff expenses.
<b>Annual Cost</b>	£0 - Centrally Funded	Included in RosterPro Central Costs	£24,332.41 (Includes Staff Bank)	£5,514.00 (Paid to NHS SBS - Included as part of Pension Administration Invoice - £12.8k)
<b>Implementation Date</b>	2007	Unknown	Unknown	Jun-14
<b>Projected Cost Savings</b>	Unknown	Unknown	Unknown	We did some initial analysis after the first 6 months of implementation and we had saved the Trust £182k. The FYE of this value would be an estimated £364k.

<b>Actual Cost Savings</b>	N/A	N/A	N/A	N/A
----------------------------	-----	-----	-----	-----