

Ref: FOI/CAD/ID 3617

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane, Maidstone
Kent, ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

01 March 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to digital dictation, speech recognition and outsourced transcription services.

Part 1 – Generic, non-commercially sensitive information:

- 1. Please confirm when your current contract for the provision of digital dictation expires;*
- 2. Please confirm when your current contract for the provision of Speech Recognition expires;*
- 3. Please confirm when your current contract for the provision of Outsourced Transcription expires.*

Part 2 – Specific information:

- 1. Digital Dictation*
 - a. Please confirm how many licences the Trust currently has; and*
 - b. Please confirm annual expenditure on Annual Support Fees.*
- 2. Speech Recognition*
 - a. Please confirm how many licences the Trust currently has; and*
 - b. Please confirm annual expenditure on Annual Support Fees.*
- 3. Outsourced Transcription*
 - a. Please confirm how many lines or minutes the Trust currently sends to Outsourced Transcription; and*
 - b. Please confirm annual expenditure.*

Part 1

- 1. 31 December 2017 (with an option to extend for two years)**
- 2. Not applicable**
- 3. 31 December 2017 (with an option to extend for two years)**

Part 2.

- 1. a. The Trust does not hold this information**
b. Included in contract
- 2. Not applicable**
- 3. a. The Trust does not hold this information**

b. The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).