

Ref: FOI/CAD/ID 3929 & 3956

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to catering services at Tunbridge Wells Hospital (TWH) and Maidstone Hospital (MGH).

- 1. Whether your site offers bulk or plated service?*
- 2. Do you use plastic or china cutlery and plates?*
- 3. When it comes to your purchasing process in the catering sector, do you have a centralized system with a purchasing department or are the individual people allowed to make their orders themselves (up to a certain limit)?*
- 4. Do you get your information about the products you need from your go-to manufacturer, your local dealer, your hospital's purchasing department, the internet or a price list you own?*
- 5. Are those who you get your information from the ones you also buy from or do you use a different authority for that?*
- 6. Last but not least would it be possible to get the contact details of your catering manager (as in first and surname, phone number and email address)?*

1. Bulk at TWH - food purchased frozen & cooked at ward level - approx. 470 beds
Plated at MGH - fresh traditional cook system from raw ingredients - approx. 300 beds

2. China both sites

3. All contracts are tendered via purchasing dept.

4. Product information may come from various sources

5. Products may be purchased from any of these sources

Please note this response covers FOI requests numbered 3929 and 3956.