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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to A&E wait times.

1. *What was the date the live A&E wait time information went live on the trust website?*
2. *For the year before the live A&E wait time information was live on the trust website how many ambulance diverts were requested?*
3. *For the year before the live A&E wait time information was live on the trust website how many ambulance diverts were granted?*
4. *For the year after the live A&E wait time information was live on the trust website how many ambulance diverts were requested?*
5. *For the year after the live A&E wait time information was live on the trust website how many ambulance diverts were granted?*
6. *How many occasions has the hospital breached 12 hour trolley waiting times, in the last calendar year, for patients that require a inpatient bed.*
7. *What specialism (directorate/division) were patients who required a inpatient bed if they breached 12 hour trolley waiting times within the last year. Example medical/surgical/ maternity etc. To clarify 12 hour breach time refers specifically to 12 hour trolley wait decision to admit to admission.*
8. *How many outlying patients were placed in areas due to lack of available beds in the correct specialty/area for the year before the live A&E wait time information was live on the trust website. An example of a outlier is a patient requiring a medical bed being placed in another specialist area such as surgery due to no available medical beds.*
9. *How many outlying patients were placed in areas due to lack of available beds in the correct specialty/area for the year After the live A&E wait time information was live on the trust website. An example of a outlier is a patient requiring a medical bed being placed in another specialist area such as surgery due to no available medical beds.*
10. *What system is used to collate the information for the A&E live wait times?*
11. *How often is this updated on the trust website?*

1. The Live A&E Wait time in current use for both MGH and TWH went live during January/February of 2014.

2. None

3. None

4. None

5. None

6. The last full calendar year is 2016; there was 1 trolley wait in December 2016

7. Medical

8. & 9

The Trust has reported all outliers and then of those how many were emergency admissions. As the live date is Jan/ Feb 2014, we have reported the outliers for whole of calendar year 2013 the year before the go live. Then the calendar year 2014 and highlighted Jan and Feb as those were the go live. We have also shown calendar year 2015 to show a full calendar year after the go live year.

	All Medical Outliers	Of which, were Emerg Adm	% of Outliers which were Emerg Adm
Jan-13	2093	1917	91.6%
Feb-13	1800	1644	91.3%
Mar-13	2410	2253	93.5%
Apr-13	2084	1872	89.8%
May-13	1205	1092	90.6%
Jun-13	980	887	90.5%
Jul-13	1080	976	90.4%
Aug-13	771	702	91.1%
Sep-13	1177	986	83.8%
Oct-13	1504	1346	89.5%
Nov-13	1148	1077	93.8%
Dec-13	1275	1182	92.7%
Full calendar yr	17527	15934	90.9%
Jan-14	1875	1748	93.2%
Feb-14	1661	1581	95.2%
Mar-14	1037	945	91.1%
Apr-14	1180	1004	85.1%
May-14	1122	962	85.7%
Jun-14	884	766	86.7%
Jul-14	794	714	89.9%
Aug-14	785	744	94.8%
Sep-14	925	855	92.4%
Oct-14	837	774	92.5%
Nov-14	811	760	93.7%
Dec-14	1528	1405	92.0%

All Surgical Outliers	Of which, were Emerg Adm	% of Outliers which were Emerg Adm
681	294	43.2%
600	194	32.3%
786	402	51.1%
790	409	51.8%
633	265	41.9%
627	251	40.0%
785	349	44.5%
729	427	58.6%
850	422	49.6%
679	278	40.9%
685	308	45.0%
720	297	41.3%
8565	3896	45.5%
745	406	54.5%
750	420	56.0%
776	426	54.9%
986	467	47.4%
1160	534	46.0%
1237	673	54.4%
1217	617	50.7%
1246	709	56.9%
1610	726	45.1%
1455	736	50.6%
1323	668	50.5%
1049	533	50.8%

Full calendar yr	13439	12258	91.2%
Jan-15	2139	2033	95.0%
Feb-15	1567	1491	95.1%
Mar-15	1303	1223	93.9%
Apr-15	1186	1110	93.6%
May-15	1017	964	94.8%
Jun-15	926	858	92.7%
Jul-15	805	775	96.3%
Aug-15	944	878	93.0%
Sep-15	1141	1028	90.1%
Oct-15	1077	1031	95.7%
Nov-15	1452	1355	93.3%
Dec-15	1363	1331	97.7%
Full calendar yr	14920	14077	94.3%

13554	6915	51.0%
1074	707	65.8%
1099	564	51.3%
1280	611	47.7%
1154	678	58.8%
1293	633	49.0%
623	311	49.9%
750	479	63.9%
791	482	60.9%
757	488	64.5%
866	590	68.1%
766	506	66.1%
976	745	76.3%
11429	6794	59.4%

10. Symphony by EMIS Health
11. Every 30 Seconds